
Volunteers in the Courts

A Catalog of Court-related
Volunteers Programs in Wisconsin

June 1998
Second Edition

A Publication of the



**STATE BAR
OF WISCONSIN**

and



**WISCONSIN
SUPREME COURT**

*Volunteers in the Courts:
A Partnership for Justice*

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STATE BAR OF WISCONSIN ORDER FORM

VOLUNTEERS IN THE COURTS: COURT-RELATED VOLUNTEER PROGRAMS IN WISCONSIN
JUNE 1998 SECOND EDITION

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We need your help!

Neither the Wisconsin Supreme Court nor the State Bar of Wisconsin offers this catalog as an exhaustive list of every court-related volunteer program in Wisconsin. We welcome your additions, corrections and updates. Staff changes, programs change and new programs are added. Please help us in revising the catalog by using the form below to:

- update information about an included program; or
- tell us about new or additional court-related volunteer programs.

The Wisconsin Supreme Court and the State Bar of Wisconsin reserve the right to determine catalog content.

Please check one. This is: ☐ a new listing ☐ a revision of an existing listing

Program: _____

Contact Name: _____

Contact Business Address: _____

Phone: _____

Fax: _____

Description: _____

Number of Volunteers: _____

Sources for Volunteers: _____

Budget: _____

Funding Sources: _____

Please mail or fax to: Court-Related Volunteer Programs in Wisconsin, State Bar of Wisconsin,
P.O. Box 7158, Madison, WI 53707-7158. Fax: (608) 257-4343.

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INTRODUCTION:

"At the core is the belief that free and effective societies exist in direct proportion to their degree of citizen participation and influence."

Alexis de Tocqueville

Volunteers in the Courts: *A Partnership for Justice is an initiative of the Wisconsin Supreme Court. The program is designed to increase public understanding of the courts by involving them in the work of the courts.*

The Volunteers in the Courts program was launched in February 1996 with a series of workshops under the direction of Chief Justice Shirley S. Abrahamson and then-Chief Justice Roland B. Day to explore (1) the use of citizen volunteers in court-related work and (2) the implications of expanding the role of these volunteers.

Program activities since that time have included forming of a cross-disciplinary, statewide coordinating committee, sponsoring a statewide conference, producing the first edition of a volunteer catalog, tracking the progress of programs through mail queries, producing periodic newsletters and adding volunteer information to the court system website:

www.courts.state.wi.us

The Volunteers in the Courts initiative has drawn national attention. We were honored in May 1997 to have Attorney General Janet Reno come to Madison to meet with court volunteers. She praised the efforts of the Wisconsin court system and the catalog.

VOLUNTEERS IN THE COURTS-- COORDINATING COMMITTEE MEMBERS:

Chief Justice Shirley S. Abrahamson, *Volunteers in the Courts* Chair; Trina E. Haag, Program Director; Karen Leone de Nie, Program Assistant; Andrew P. Bissonnette, Circuit Judge, Dodge County; Robert Blessington, Community Service/Education Director, Wisconsin State AFL-CIO; Betty Braden, Member Relations and Public Service Director, State Bar of Wisconsin; Nan Brien, Associate Director, Wisconsin Council on Children and Families; James Burgess, Community Consultant, Madison; Don Clasen, Publications Editor, Wisconsin Council of Senior Citizens; Nan Cnare, Senior Vice-President, Community Initiatives, United Way of Dane County; Shaun Curry, Madison Area Technical College; Nora Cusack, Court Volunteer; Rev. Sue D'Alessio, Chair, Children's Court Advisory Board, Walworth County; Stu Driessen, Volunteers in Offender Services, Outagamie County; Dennis J. Flynn, Circuit Judge, Racine County; Susan Goodwin, Director, Office of Crime Victim Services, Department of Justice; David A. Hansher, Circuit Judge, Milwaukee County; LaToria Hickmon-Kern, Special Projects Coordinator, Urban League of Greater Madison; Steven Jones, President, Dane County Courthouse Employees, AFSCME, Local 720; Kathy King, Justice Programs Coordinator, Marathon County; Marcia Koslov, State Law Librarian; Phyllis Lovrien, Irwin Hansen Executive in Residence, U. W. School of Business; Katherine C. Lyall, President, University of Wisconsin System; Mark A. Mangerson, Circuit Judge, Oneida County; William McMonigal, Circuit Judge, Green Lake County; Rita Meihnsner, Executive Director, Retired and Senior Volunteer Program of Dane County; Stanley A. Miller, Circuit Judge, Milwaukee County; Carolyn Olson, Clerk of Circuit, Iowa County; Gregory A. Peterson, Circuit Judge, Eau Claire County, Chief Judge, 10th Judicial District; Sally Phelps, State Past-President, League of Women Voters; Carol A. Puerling, Clerk of Circuit Court (Ret.), Washington County; Maureen Quinn, Financial Consultant, Merrill Lynch; Michael Rosenblum, Volunteer Coordinator, Jewish Social Services, President, Dane County Administrators of Volunteer Services; Jane Schetter, District Court Administrator, 8th Judicial District; Neil Shively, Journalist; David Titus, Director of Human Services, Dodge County; Amanda Todd, Court Information Officer; Mary Triggiano-Hunt, Volunteer Lawyers Project Coordinator, Legal Action of Wisconsin; Joseph M. Troy, Circuit Judge, Outagamie County; Nancy E. Wheeler, Reserve Judge; Dwight York, State Director (Ret.), Wisconsin Technical College System



VOLUNTEERS IN THE COURTS:

A Partnership for Justice

CHIEF JUSTICE SHIRLEY S. ABRAHAMSON, CHAIR

WISCONSIN SUPREME COURT

P.O. Box 1688

Madison, WI 53701-1688

(608) 266-1298; Fax (608) 261-8299

June 1998

Dear Friends:

Just about a year ago we introduced a catalog of Wisconsin programs that use volunteers to help the courts. We are delighted to present a second edition. We have been overwhelmed by the positive response to the catalog and the number of new programs resulting from both the catalog and the April 1997 *Volunteers in the Courts* conference in Madison.

More than 40 new programs appear in the 1998 catalog. Some are pilot programs, some are replicated models of existing programs, and some are programs that we did not discover in time for the first edition. Again, the catalog describes both small and large scale volunteer programs operating around the state. These are programs that work, programs that use the dedication and hard work of volunteers to improve court processes and to help the community. Each entry in the catalog provides the reader with a short description of the program and information about the volunteers, the beneficiaries of the program, the budget, the funding, and the contact person.

The catalog serves a wide audience. It is designed to help people who want to become involved in the work of the courts, people who might benefit from the special services offered, and people who wish to create programs in their own communities.

We hope you will take advantage of this resource and share it with others. Please feel free to duplicate all or part of the catalog and distribute it as you see fit. The catalog appears on the court system's website (www.courts.state.wi.us) and on the State Bar's website (www.wisbar.org).

Following this letter is my introduction to the April 1997 catalog. We reproduce it here to give you the historical background of the catalog and the volunteer program.

Our thanks to all who helped make the second edition of the catalog possible, especially Trina E. Haag, my interim special assistant; Karen Leone de Nie, the court's administrative assistant; Nora Cusack, volunteer project assistant; and Jennifer Roethe Kersten at the State Bar of Wisconsin.

The justices of the Wisconsin Supreme Court and the circuit and appellate judges of the state join me in congratulating the Wisconsin court-related volunteer programs for their outstanding efforts and the volunteers who make these services a reality.

Best wishes to you in all your endeavors and we hope you will continue to keep us informed of your work.

Sincerely yours,

Shirley S. Abrahamson
Chief Justice
Wisconsin Supreme Court

Volunteers in the Courts

A Coalition for Justice



Chief Justice Shirley S. Abrahamson, Chair
Reserve Judge Nancy E. Wheeler, Program Director
Nora Cusack, Program Assistant (Volunteer)
c/o Wisconsin Supreme Court
P.O. BOX 1688
Madison, WI 53701

April 1997

Volunteer programs open wide the doors of the courts to the community. Through volunteer service programs, communities and courts can come together in partnership to improve how courts respond to the needs and interests of the people they serve. When members of the community work side-by-side with judges and court staff, we increase the range and scope of programs the courts are able to offer and we give the community a tangible stake in its court system. Volunteers enable the courts to provide services not currently available. Volunteers supplement paid staff; they do not supplant or displace them.

With these core beliefs in mind, in February 1996 I convened a two-day workshop under the direction of then-Chief Justice Roland B. Day. We explored the feasibility and desirability of learning about and expanding existing volunteer programs in Wisconsin.

In April 1996 a second workshop launched the AARP Guardianship Monitoring Program as a pilot program in four Wisconsin counties.

In June 1996 the Volunteers in the Courts Coordinating Committee was formed to develop and circulate a questionnaire to gather information regarding existing volunteer programs throughout the state. The questionnaires were mailed in July 1996, and over 350 individuals and organizations responded, sending a multitude of brochures and other written materials describing court-related volunteer programs.

A volunteer Survey Screening Committee comprised of Hon. Burton Scott (Chair) and Attorneys Larry Bugge, Seward Stroud and Dale Thompson met over the summer to review the survey data. They proposed a format for compiling the information provided by the questionnaires and supporting documentation.

Since then, Project Director Hon. Nancy Wheeler and volunteer Project Assistant Nora Cusack have worked together to create a database of information from the questionnaires and compile this catalog of court-related volunteer programs in Wisconsin. The State Bar of Wisconsin, a supporter of this project since its inception, agreed to publish the catalog.

Our thanks to all who helped make this catalog possible, especially the members of the Coordinating Committee, the Survey Screening Committee, and volunteer Project Assistant Nora Cusack,

who devoted over 100 hours to this effort. Our thanks also to the State Bar of Wisconsin for agreeing to be our partner.

Though not exhaustive, we believe this catalog offers a good representation of court-related volunteer programs operating around the state in communities large and small.

These programs are models for new programming in other communities and form a network for expanding and sharing existing program designs. We hope this catalog will be a valuable resource to you as you consider whether to replicate these programs or adapt them to your community.

The Justices of the Wisconsin Supreme Court and the Wisconsin Circuit and Appellate Court Judges join me in congratulating Wisconsin court-related volunteer programs and the volunteers who make these programs possible. We congratulate you for your innovation, and for the valuable services you provide daily to the courts and your communities.

Keep up the good work!

Shirley S. Abrahamson
Chief Justice
Wisconsin Supreme Court

Table of Acronyms

AARP	American Association of Retired Persons
AVAIL	Advocates for Victims of Domestic Violence and Sexual Abuse in Langlade County
CASA	Court Appointed Special Advocates
CDBG	Community Development Block Grant
CDC	Center for Disease Control
CESA	Cooperative Educational Services Area
CHIPS	Children in Need of Protection or Services
COP	Community Options Program
DCS	Division of Community Services
DHFS	Department of Health and Family Services
DOJ	Department of Justice
DHS	Department of Human Services
DSS	Department of Social Services
FACES	Families Abuse Circle of Violence Encounter of Shawano County
FEMA	Federal Emergency Management Agency
GED	General Equivalency Degree
HSD	Human Services Department
HSED	High School Equivalency Degree
HUD	Housing and Urban Development
IOLTA	Interest on Lawyer's Trust Accounts
JIPS	Juvenile in Need of Protection or Services
MADD	Mothers Against Drunk Driving
OAR	Operating a Motor Vehicle After Revocation
OJA	Office of Justice Assistance
OWI	Operating a Motor Vehicle While Intoxicated
RSVP	Retired Senior Volunteer Program
SAVS	Sexual Assault Victim Services
SED	Severe Emotional Disabilities
TRO	Temporary Restraining Order
UW	University of Wisconsin
VAWA	Violence Against Women Act
VOCA	Victims of Crime Act
YWCA	Young Women's Christian Association

PROGRAMS

*(Programs that serve more than one county
are listed under all counties served.)*

ADAMS**HOPE HOUSE**

Sauk County Task Force on
Domestic Abuse, Inc.
P. O. Box 432
Baraboo, WI 53913

Volunteers assist individuals in obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearings with victims.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 3

Sources for Volunteers:

Community outreach and word-of-mouth

Budget: No separate budget

Funding Sources:

HUD, state domestic abuse grant, VAWA grant, CDC, United Way, FEMA, county budgets and private donations

Contact Name:

Joan Fordham,
Executive Director

Phone: 608-356-9123

Fax: 608-356-9863

BARRON**JAIL INMATE TRAINING PROGRAM**

Barron County Circuit Court
330 E. La Salle Ave.
Barron, WI 54812

Program presently not using volunteers. Volunteers, trained by Wisconsin Indianhead Technical College, have provided remedial education to jail inmates to assist them in obtaining a GED or HSED. Serves 35 clients annually. Due to funding changes, program currently uses paid staff, but may resume using volunteers in the future.

Program Type:

Jail Services

Courts Served: Criminal

Volunteers: 0

Sources for Volunteers:

Literacy Council and service groups

Budget: \$10,000

Funding Sources:

State, Wisconsin Indianhead Technical College and Barron County

Contact Name:

John Swenson

Phone: 715-234-7082

Fax: 715-234-5172

BARRON**COURT COMMUNITY SERVICE PROJECT**

Barron County Circuit Court
330 E. La Salle Ave.
Barron, WI 54812

Volunteers supervise adult and juvenile offenders who are court-ordered to perform community service hours as part of their sentence or disposition. Program has 75 sites and serves 50-75 people at a time.

Program Type:

Probation/Parole Services,
Juvenile Services

Courts Served: Criminal,
Juvenile, Traffic

Volunteers: 55

Sources for Volunteers:

Former clients, site employees and word-of-mouth

Budget: \$15,000

Funding Sources:

Barron County

Contact Name:

Bruce Sockness,
Community Service Coordinator

Phone: 715-537-6399

Fax: 715-537-6277

BARRON

TIME-OUT SHELTER

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basic domestic violence and sexual assault training.

Program Type:

Victim Services

Courts Served: Family, Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Price, Washburn, Rusk and Sawyer Counties and La Lac Courte Oreilles Reservation)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

BAYFIELD

CENTER AGAINST SEXUAL AND DOMESTIC ABUSE

2231 Catlin Ave.
Superior, WI 54880

Volunteers attend court proceedings with victims and monitor court proceedings in sexual assault and domestic abuse cases. Volunteer training is offered three times per year.

Program Type:

Domestic Violence, Court Ombudsman

Courts Served: Family, Criminal

Volunteers: 20

Sources for Volunteers:

Newspaper advertising and word-of-mouth

Budget: No separate budget

Funding Sources:

VOCA funds, SAVS grant, county and local government and private donations

Contact Name:

Cindy O'Brien,
Volunteer Coordinator

Phone: 715-392-3136

Fax: 715-392-8463

BAYFIELD

TEEN COURT

Bayfield County Circuit Court
Children's Division
P.O. Box 86
Washburn, WI 54891

Students who volunteer for teen court attend training with the judge and district attorney prior to hearing cases. Students meet monthly for teen court sessions. They sit on a panel of seven, question the offender and parent(s)/guardian(s) and recommend sentencing. Sentencing is monitored by the juvenile court intake worker through a deferred prosecution agreement order. Students are also required to recruit replacements for teen court when their term expires.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 7

Sources for Volunteers:

Local high school students

Budget: \$500

Funding Sources:

Bayfield County Social Services

Contact Name:

William Gahnz,
Juvenile Intake Worker

Phone: 715-373-6107

Fax: 715-373-6183

BROWN

TEEN COURT

Family Service Association
P.O. Box 22309
Green Bay, WI 54305

Volunteer attorneys serve as judges in weekly teen court proceedings and help direct student discussion. Volunteer students serve as lawyers, clerks, bailiffs and jury members in proceedings for juvenile defenders age 12 to 16 who have pled guilty to an ordinance violation. Volunteers recommend sentencing such as: jury duty, community service, apology letters, essays, projects and periods of supervision.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 85

Sources for Volunteers:

Local high school students and local bar association

Budget: \$60,000

Funding Sources:

OJA

Contact Name:

Jill Diedrick, Coordinator

Phone: 920-436-4360, ext. 1392

Fax: 920-432-5966

BROWN

VICTIM/WITNESS ASSISTANCE PROGRAM

300 E. Walnut St.
Green Bay, WI 54301

Volunteers act as court escorts, prepare witnesses for court hearings and testimony and provide information about court proceedings.

Program Type:

Victim Services, Court Information

Courts Served: Criminal

Volunteers: 5

Sources for Volunteers:

Family Violence Center of Green Bay, Sexual Assault Center of Green Bay and word-of-mouth

Budget: \$60,000 (agency budget)

Funding Sources:

90% State DOJ and 10% Brown County

Contact Name:

Karen Dorau, Coordinator

Phone: 920-448-4194

Fax: 920-448-4189

BROWN

CASA OF BROWN COUNTY

Renaissance Healing Arts Center
311 S. Jefferson St.
Green Bay, WI 54305

Volunteers are appointed by juvenile court to monitor CHIPS cases and provide information on the child to the court system, guardian ad litem and human services department.

Program Type:

Juvenile Services, Mentor

Courts Served: Juvenile

Volunteers: 3

Sources for Volunteers:

Volunteer Center of Brown County, community presentations, newspaper and television public service announcements and volunteer fairs

Budget: Not provided

Funding Sources:

National CASA grant, state funds and private donations

Contact Name:

Karen J. Liss, Director

Phone: 920-437-2272

Fax: 920-437-3704

BROWN
CHIPS SUPERVISED
VISITATION PROGRAM

Brown County HSD
111 N. Jefferson St.
P.O. Box 22188
Green Bay, WI 54305

Volunteers supervise visits between CHIPS children and non-custodial parents at the Ruth Helf Family Center.

Program Type:
Juvenile Services
Courts Served: Juvenile

Volunteers: 20
Sources for Volunteers:
The Volunteer Center of Brown County, college students and other community members

Budget: No separate budget
Funding Sources:
Brown County

Contact Name:
Glen Tilot, Social Worker
Phone: 920-448-6023
Fax: 920-448-6166

BROWN
FAMILY VIOLENCE CENTER

1120 University Ave.
P.O. Box 727
Green Bay, WI 54305

Volunteers assist individuals in obtaining a domestic abuse TRO/Injunction, attend court proceedings with victims, and assist with follow-up paperwork when TRO/Injunction is entered.

Program Type:
Domestic Violence
Courts Served: Family, Criminal

Volunteers: 12
Sources for Volunteers:
Northeast Wisconsin Technical College Paralegal Program, word-of-mouth and college students

Budget: No separate budget
Funding Sources:
State domestic abuse grant, United Way, Brown County and private donations

Contact Name:
Toni Loch, Executive Director
Phone: 920-435-0100
Fax: 920-431-7286

BROWN
GUARDIANSHIP PROGRAM

Brown County HSD
111 N. Jefferson St.
P.O. Box 22188
Green Bay, WI 54305

Volunteers, trained and monitored by an adult guardianship specialist, serve as guardians for individuals found incompetent by the probate court.

Program Type:
Guardian Services
Courts Served: Probate

Volunteers: 108
Sources for Volunteers:
Word-of-mouth, personal recruitment, retired human services employees, community and local businesses

Budget: \$81,828
Funding Sources:
State Bureau of Aging 2-year grant, \$73,645; Brown County, \$8,183 (in-kind and funds)

Contact Name:
Sally Beyers,
Adult Guardianship Specialist
Phone: 920-448-4526
Fax: 920-448-4444

BROWN

**JUVENILE COURT
COMPLIANCE MONITORING
PROGRAM**

Brown County HSD
111 N. Jefferson St.
P. O. Box 22188
Green Bay, WI 54305

Volunteers monitor compliance with informal and formal juvenile court orders by making home and school visits, monitoring restitution and community service hours and referring non-compliance for action. Volunteers also provide tutoring and recreational services for juveniles in county shelter care. Student volunteers work with youth under court-ordered intensive supervision and work one-on-one with youth who are integrating back into the community from corrections.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 15

Sources for Volunteers:

The Volunteer Center of Brown County, students from St. Norbert College, Northeast Wisconsin Technical College, UW-Green Bay and college students home for summer

Budget: No separate budget

Funding Sources:

Brown County

Contact Name:

Glen Tilot, Social Worker

Phone: 920-448-6023

Fax: 920-448-6166

BROWN

SEXUAL ASSAULT CENTER

Family Services Association
300 Crooks St.
Green Bay, WI 54301

Volunteers provide support and advocacy to sexual assault victims throughout the court process.

Program Type:

Victim Services, Court
Ombudsman

Courts Served: Criminal

Volunteers: 65

Sources for Volunteers:

Word-of-mouth, college students and advertising

Budget: Not provided

Funding Sources:

United Way, VOCA funds, SAVS grant, private donations and VAWA grant

Contact Name:

Jeanie Reimer, Director

Phone: 920-436-8890

Fax: 920-432-5966

BURNETT

**VOLUNTEER LEGAL
ADVOCATES AND COURT
WATCH**

Community Referral Agency,
Inc.

P. O. Box 365

Milltown, WI 54858

Volunteers assist individuals in obtaining TRO/Injunctions and attend court proceedings in domestic abuse cases. Training offered twice per year.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 5

Sources for Volunteers:

Word-of-mouth, public outreach and former clients

Budget: No separate budget

Funding Sources:

State and federal grants, community and foundation donations

Contact Name:

Donna Jean Milander, Volunteer
Coordinator/Legal Advocate

Phone: 715-825-4414

Fax: 715-825-4418

CHIPPEWA

FAMILY SUPPORT CENTER

COURTWATCH

403 High St.
P.O. Box 143
Chippewa Falls, WI 54729

Volunteers attend and monitor court proceedings in sexual assault and domestic violence cases.

Program Type:

Court Ombudsman

Courts Served: Family, Criminal

Volunteers: 4

Sources for Volunteers:

Volunteer Opportunities of UW-Eau Claire, Chippewa Valley Technical College and UW-Stout students

Budget: No separate budget

Funding Sources:

State domestic abuse grant, private donations and United Way

Contact Name:

Laurel Kieffer, Director

Phone: 715-723-1138

Fax: 715-723-6891

COLUMBIA

HOPE HOUSE

Sauk County Task Force on Domestic Abuse, Inc.
P. O. Box 432
Baraboo, WI 53913

Volunteers assist individuals in obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearings with victims.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 3

Sources for Volunteers:

Public outreach and word-of-mouth

Budget: No separate budget

Funding Sources:

HUD, state domestic abuse grant, VAWA grant, CDC grant, United Way, FEMA, county budget and private donations

Contact Name:

Joan Fordham,
Executive Director

Phone: 608-356-9123

Fax: 608-356-9863

COLUMBIA

VOLUNTEER LAWYER PROJECT

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept eligible referrals pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil, Juvenile, Family, Probate

Volunteers: 10

Sources for Volunteers:

Local bar association

Budget: Percentage of Legal Action budget

Funding Sources:

Legal Services Corporation, State Bar, local bar association, IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext. 114

Fax: 608-256-0510

DANE

CASE MEDIATION PROGRAM

Dane County Bar Association
City-County Building, Rm. 243
210 Martin Luther King, Jr.
Blvd.
Madison, WI 53709

Lawyer volunteers mediate civil cases and family law cases (financial issues only) pending in the Dane County court system, and other court systems if a party is represented by member of the Dane County Bar Association.

Program Type:

Alternative Dispute Resolution

Courts Served: Civil, Family

Volunteers: 165

Sources for Volunteers:

Dane County Bar Association

Budget: Self-supporting

Funding Sources:

Service fees and Dane County
(in-kind office space)

Contact Name:

Briony Jean Foy, Administrator

Phone: 608-267-2523

Fax: None

DANE

COURT INFORMATION DESK

RSVP of Dane County
517 N. Segoe Road, Suite 209
Madison, WI 53705

Volunteers staff the information desk at the courthouse directing individuals to the correct court or government office.

Program Type:

Court Information

Courts Served: All

Volunteers: 20

Sources for Volunteers:

Senior citizen groups, direct mail, newsletters and advertising

Budget: \$4,500

Funding Sources:

Dane County, City of Madison,
federal funds and private
donations

Contact Name:

Bob Topel,
Community Referrals
Coordinator

Phone: 608-238-7787

Fax: 608-238-7931

DANE

DANE COUNTY CASA

Children's Service Society of
Wisconsin
4915 Monona Drive, Rm. 306
Madison, WI 53713

Volunteers are assigned by the juvenile court to monitor CHIPS cases involving children 18 and younger on an individual basis to insure compliance with court orders. Volunteers can now be involved in cases concerning consent decrees.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 45

Sources for Volunteers:

Newspaper advertising, word-of-mouth, personal and national agency referrals

Budget: \$68,000

Funding Sources:

Dane County, \$28,000; national CASA grant, \$25,000 and community/individual donations, \$15,000

Contact Name:

Marsha Varvil-Weld,
CASA Coordinator

Phone: 608-221-3511

Fax: 608-221-3514

DANE

VICTIM/WITNESS UNIT

Dane County District Attorney's Office
City-County Building, Rm. 523
210 Martin Luther King, Jr. Blvd.
Madison, WI 53709

Volunteers provide victim advocacy, court support and criminal justice system information.

Program Type:

Victim Services, Court Information

Courts Served: Criminal, Juvenile

Volunteers: 2

Sources for Volunteers:

UW-Madison students

Budget: No separate budget

Funding Sources:

Dane County, state DOJ grant and federal grant

Contact Name:

Suzanne Beaudoin, Director

Phone: 608-267-8875

Fax: 608-267-2545

DANE

VOLUNTEERS IN DETENTION AND SHELTER HOME

Dane County Juvenile Court
City-County Building, Rm. 303
210 Martin Luther King, Jr. Blvd.
Madison, WI 53709

Volunteers work with juveniles in the detention center and shelter home as program assistants.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 6

Sources for Volunteers:

College students

Budget: No separate budget

Funding Sources:

Dane County

Contact Name:

Jim Moeser,
Juvenile Court Administrator

Phone: 608-266-9130

Fax: 608-267-4160

DANE

FAMILY VIOLENCE UNIT

Dane County District Attorney's Office
City-County Building, Rm. 523
210 Martin Luther King, Jr. Blvd.
Madison, WI 53709

Volunteers provide support, advocacy, information and referral to domestic violence crime victims when an active prosecution is pending.

Program Type:

Victim Services, Court Information

Courts Served: Criminal

Volunteers: 3

Sources for Volunteers:

UW-Madison students and United Way Volunteer Center

Budget: No separate budget

Funding Sources:

Dane County, VOCA funds and VAWA grant

Contact Name:

Patti Seger, Director

Phone: 608-284-6880

Fax: 608-267-2545

DANE

GUARDIANSHIP MEDIATION PROJECT

Dane County Circuit Court
City-County Building, Rm. 305
210 Martin Luther King, Jr.
Blvd.
Madison, WI 53709

Volunteers are trained to facilitate negotiation for guardianship petitions, giving the parties involved a chance to discuss the problem and identify solutions outside of the courts.

Program Type:

Alternative Dispute Resolution,
Guardian Services

Courts Served: Probate

Volunteers: 7

Sources for Volunteers:

Local bar associations and
experienced mediators

Budget: \$40,000

Funding Sources:

Retirement Research Foundation
grant

Contact Name:

Susan Podebradsky (Court) or
Betsy Abramson,
Coalition of Wisconsin Aging
Groups (CWAG)

Phone: 608-266-4331 (Court)
or 608-224-0600 (CWAG)

Fax: 608-267-4152 (Court) or
608-224-0607 (CWAG)

DANE

PERMANENCY PLAN REVIEW PANELS

Children's Service Society of
Wisconsin, Inc.
2800 Royal Ave., Suite 310
Madison, WI 53713

Volunteers serve on federally
mandated permanency plan
review boards to evaluate out-of-
home placements for children in
CHIPS, JIPS and delinquency
cases pursuant to Sec. 48.38(5)
and 938.38(5), Wis. Stats.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 7

Sources for Volunteers:

Word-of-mouth and Children's
Service Society of Wisconsin,
Inc. referrals

Budget: \$30,600

Funding Sources:

Dane County

Contact Name:

Karen Lasker,
Program Coordinator

Phone: 608-221-3511

Fax: 608-221-3514

DANE

**VICTIM/OFFENDER
CONFERENCING**

Community Adolescent
Programs
1020 Regent St.
Madison, WI 53715

Trained volunteers coordinate a
meeting where the victim and
juvenile offender discuss the
impact and circumstances of the
incident and discuss possible
restitution.

Program Type:

Alternative Dispute Resolution

Courts Served: Juvenile

Volunteers: 17

Sources for Volunteers:

UW-Madison students,
community members, churches,
school personnel, law
enforcement officials and social
workers

Budget: \$63,000

Funding Sources:

OJA and Dane County Juvenile
Court

Contact Name:

Sheri Lynch,
Program Coordinator

Phone: 608-255-5044, ext.
213

Fax: 608-255-9522

DANE

**VOLUNTEER GUARDIANSHIP
MONITORING PROGRAM**

Dane County Probate Court
City-County Building, Rm. 305
210 Martin Luther King, Jr.
Blvd.

Madison, WI 53709

Program in development.

Volunteers monitor existing
guardianships, visit wards and
serve as mentors to guardians.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 0

Sources for Volunteers:

AARP and Dane County Bar
Association

Budget: Not available

Funding Sources:

Dane County

Contact Name:

Daniel Breunig,
Register in Probate

Phone: 608-266-4331

Fax: 608-267-4152

DANE

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept
eligible referrals pro bono from
Legal Action of Wisconsin, Inc.
Attorneys, law students and
paralegals also do intake work at
homeless shelters and make
referrals to proper agencies.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Family, Probate

Volunteers: 200

Sources for Volunteers:

Local bar association, UW law
students and paralegals

Budget: Percentage of Legal
Action budget

Funding Sources:

Legal Services Corporation,
State Bar, local bar association,
IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext.
114

Fax: 608-256-0510

DANE

VOLUNTEERS IN PROBATION

Dane County Volunteers in
Probation, Inc.
122 E. Olin Ave., # 265
Madison, WI 53713

Volunteers serve as mentors to
adult and juvenile offenders.
Program also administers
community service program,
supervises volunteers and
provides monthly reports to
court.

Program Type:

Mentor, Juvenile Services

Courts Served: Criminal,
Juvenile

Volunteers: 15

Sources for Volunteers:

United Way Volunteer Center,
UW-Madison and Madison Area
Technical College students and
advertising

Budget: \$105,000 (agency
budget)

Funding Sources:

United Way, federal, state and
local grants, private donations
and county and state contracts

Contact Name:

Anthony Hardie,
Volunteer Coordinator

Phone: 608-258-9165

Fax: 608-258-9045

DODGE

VICTIM/WITNESS PROGRAM

127 E. Oak St.
Juneau, WI 53039

Volunteer supports victims and witnesses and provides office services.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 1

Sources for Volunteers:

Word-of-mouth

Budget: No separate budget

Funding Sources:

State funds and Dodge County

Contact Name:

John Hartman,
Victim/Witness Coordinator

Phone: 920-386-3614

Fax: 920-386-3623

DODGE

RESPONSIBILITY ADJUSTMENT PROGRAM

Dodge County Circuit Court
Legal Services Building
105 N. Main St.
Juneau, WI 53039-1056

Volunteers help the judges supervise juveniles on weekend court-ordered community service projects.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 6

Sources for Volunteers:

Word-of-mouth, service groups and county employees

Budget: No separate budget

Funding Sources:

Materials/equipment supplied by beneficiary of project

Contact Name:

Judge Daniel W. Klossner

Phone: 920-386-3541

Fax: 920-386-3587

DODGE

VOLUNTEER LAWYER PROJECT

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept eligible referrals pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Family, Probate

Volunteers: 13

Sources for Volunteers:

Local bar association

Budget: Percentage of Legal Action budget

Funding Sources:

Legal Services Corporation, State Bar, local bar association, IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext. 114

Fax: 608-256-0510

DOOR

VOLUNTEER GUARDIAN PROGRAM

Door County DSS
Door County Courthouse
P. O. Box 670
Sturgeon Bay, WI 54235

Program provides volunteer guardians for individuals found incompetent by the probate court. Serves 45-50 clients annually.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 30

Sources for Volunteers:

Word-of-mouth

Budget: \$0

Funding Sources:

N/A

Contact Name:

Sharon Amundson-Espe

Phone: 920-746-2300

Fax: 920-746-2355

DOOR

VOLUNTEER MENTORING PROGRAM

Door County DSS
Door County Courthouse
P. O. Box 670
Sturgeon Bay, WI 54235

Program matches mentors with juvenile first offenders (minor offense) and CHIPS children.

Program Type:

Mentor, Juvenile Services

Courts Served: Juvenile

Volunteers: 13

Sources for Volunteers:

Word-of-mouth and presentations to civic groups

Budget: \$16,000

Funding Sources:

Family Preservation (state grant), \$10,000 and Early Intervention funds, \$6,000

Contact Name:

Bev Knutson,

Social Work Supervisor

Phone: 920-746-2300

Fax: 920-746-2355

DOOR

SEXUAL ASSAULT CENTER

Family Services Association
300 Crooks St.
Green Bay, WI 54301

Volunteers provide support and advocacy to sexual assault victims throughout the court process.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 65

Sources for Volunteers:

Word-of-mouth, college students and advertising

Budget: Not provided

Funding Sources:

United Way, VOCA funds, SAVS grant, private donations and VAWA grant

Contact Name:

Jeanie Reimer, Director

Phone: 920-436-8890

Fax: 920-432-5966

DOUGLAS

**CENTER AGAINST SEXUAL
AND DOMESTIC ABUSE**

2231 Catlin Ave.
Superior, WI 54880

Volunteers attend court proceedings with victims and monitor court proceedings in sexual assault and domestic abuse cases. Volunteer training is offered three times per year.

Program Type:

Domestic Violence, Court
Ombudsman

Courts Served: Family,
Criminal

Volunteers: 20

Sources for Volunteers:

Superior and Douglas County
RSVP, word-of-mouth and
newspaper advertising

Budget: No separate budget

Funding Sources:

VOCA funds, SAVS grant,
private donations and county and
local government

Contact Name:

Cindy O'Brien,
Volunteer Coordinator

Phone: 715-392-3136

Fax: 715-392-8463

DOUGLAS

**CHILD INTERVENTION CENTER
SUPERVISED VISITATION**

518 Grand Ave.
Superior, WI 54880

Volunteers monitor parents
visiting and interacting with their
children at the Child Intervention
Center.

Program Type:

Juvenile Services

Courts Served: Criminal,
Family

Volunteers: 8

Sources for Volunteers:

Knights of Columbus and UW-
Superior criminal justice
students

Budget: No separate budget

Funding Sources:

Parent participants pay sliding
fee of \$3-6 per hour for services
and program also seeks grant
funding

Contact Name:

Kathy Sherwood, Director

Phone: 715-395-1495

Fax: 715-395-1390

DUNN

COURTWATCH PROGRAM

The Bridge
P. O. Box 700
Menomonie, WI 54751

Volunteers attend and report on
court proceedings in domestic
violence and sexual assault cases
and provide support for the
victim in court.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 20

Sources for Volunteers:

Community, students,
advertising, flyers and posters

Budget: No separate budget

Funding Sources:

State and federal grants, Dunn
and Pepin Counties and private
donations

Contact Name:

Barb Craig, Legal Advocate

Phone: 715-235-9074

Fax: 715-235-9073

DUNN**VOLUNTEER GUARDIAN PROGRAM**

Dunn County Human Services
808 Main St.
Menomonie, WI 54751

Volunteers serve as guardians for individuals found incompetent by the probate court. Volunteers are recruited on an as needed basis as no pool of volunteer guardians is available.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 50

Sources for Volunteers:

Family members and friends of wards

Budget: No separate budget

Funding Sources:

Dunn County

Contact Name:

Lynne Shaffer,
Senior Social Worker

Phone: 715-232-1116

Fax: 715-232-5987

EAU CLAIRE**BOLTON REFUGE HOUSE COURTWATCH**

Bolton Refuge House
P.O. Box 482
Eau Claire, WI 54702

Volunteers observe and monitor court proceedings in sexual assault, child sexual abuse and domestic violence cases. Program offers training three times per year.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 15

Sources for Volunteers:

UW-Eau Claire students, advertising, churches and community outreach

Budget: Not provided

Funding Sources:

SAVS grant (corporate grants in the past)

Contact Name:

Ann McKinley,
Sexual Assault Services Coordinator

Phone: 715-834-0628

Fax: 715-834-0628

EAU CLAIRE**TRINITEAM FAMILY FOCUS SUPERVISED VISITATION**

Triniteam, Inc.
202 Graham Ave.
Eau Claire, WI 54701

Volunteers supervise weekly visitations between child victims of abuse and neglect and an adult. Visits take place at the Triniteam office. Volunteers observe and document the visit, interjecting if/when necessary.

Program Type:

Family Services

Courts Served: Family, Juvenile

Volunteers: 10

Sources for Volunteers:

College students and community members

Budget: \$42,091 (funds shared with Parent Education)

Funding Sources:

Eau Claire County DHS, fund raising and program fees

Contact Name:

Jennifer Stangl, Coordinator

Phone: 715-836-8106

Fax: 715-836-8104

**EAU CLAIRE
TRINITEAM PARENT
EDUCATION SERIES**

Triniteam, Inc.
202 Graham Ave.
Eau Claire, WI 54701

Volunteers provide child care and structured play for young children of parents who have been ordered by the courts to attend parenting education classes. Volunteers also facilitate topical discussions with older children that relate to the adult course curriculum, such as behavior management and discipline.

Program Type:

Family Services

Courts Served: Family

Volunteers: 15

Sources for Volunteers:

College students and community members

Budget: \$42,091 (funds shared with Family Focus)

Funding Sources:

Eau Claire County DHS, fund raising and program fees

Contact Name:

Jennifer Stangl, Coordinator

Phone: 715-836-8106

Fax: 715-836-8104

**EAU CLAIRE
TRY MEDIATION, INC.**

Eau Claire County Courthouse,
Rm. 2570
721 Oxford Ave.
Eau Claire, WI 54703

Volunteers act as mediators in civil and small claims cases as well as non-court actions. (Mediation is mandatory in all small claims cases in Eau Claire County.)

Program Type:

Alternative Dispute Resolution

Courts Served: Civil, Small Claims

Volunteers: 22

Sources for Volunteers:

Word-of-mouth and referrals from current mediators

Budget: \$150,000 (agency budget)

Funding Sources:

Eau Claire and Chippewa Counties, fees from family mediation and private grants

Contact Name:

Melinda Smith, Director

Phone: 715-839-6295

Fax: 715-839-6243

**EAU CLAIRE
VOLUNTEER GUARDIANSHIP
MONITORING PROGRAM**

Eau Claire County Courthouse
721 Oxford Ave.
Eau Claire, WI 54703

Volunteers monitor existing guardianships, visit wards and audit annual accounts.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 14

Sources for Volunteers:

Private recruitment

Budget: No separate budget

Funding Sources:

Eau Claire County Department of Aging

Contact Name:

Judge Thomas Barland

Phone: 715-839-4809

Fax: 715-831-5835

FOND DU LAC

**FOND DU LAC CONFLICT
RESOLUTION CENTER, INC.**

City/County Building
160 S. Macy St.
Fond du Lac, WI 54935

Volunteers mediate small claims cases, as well as non-court involved matters.

Program Type:

Alternative Dispute Resolution

Courts Served: Civil-Small Claims

Volunteers: 20

Sources for Volunteers:

Word-of-mouth and former mediation participants

Budget: Under \$50,000

Funding Sources:

Fond du Lac County, \$20,000; county also provides office space, furniture and staff

Contact Name:

Mary Beth Carew,
Executive Director

Phone: 920-929-7600

Fax: 920-929-7058

FOND DU LAC

FOND DU LAC COUNTY CASA

116 E. Louisa St.
Darlington, WI 53530

Program starting spring 1998.

Volunteers are assigned by the juvenile court to monitor CHIPS cases involving children 18 and younger on an individual basis to insure compliance with court orders.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 0

Sources for Volunteers:

Word-of-mouth, advertising and Fond du Lac County Social Services

Budget: \$47,000/15 months, approximately \$10,000 in-kind

Funding Sources:

DHFS

Contact Name:

Mary Beth Carew

Phone: 920-929-7600

Fax: 920-929-7058

FOND DU LAC

**VICTIM/OFFENDER MEDIATION
PROGRAM**

Fond du Lac County DSS
City/County Building
160 S. Macy St.
Fond du Lac, WI 54935

Volunteers arrange and facilitate meetings between juvenile offenders and victims to reach an agreement on consequences for the offense or to discuss the offense.

Program Type:

Alternative Dispute Resolution, Victim Services

Courts Served: Juvenile

Volunteers: 5

Sources for Volunteers:

Personal recruitment

Budget: No separate budget

Funding Sources:

Fond du Lac County

Contact Name:

Diane Burton,

Juvenile Court Services

Phone: 920-929-3078

Fax: 920-929-7058

GRANT

COMMUNITY SERVICE PROGRAM

Grant County DSS
P. O. Box 447
Lancaster, WI 53813

Volunteers monitor community service placements for juveniles court-ordered to perform community service hours. Program has 75 work sites.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 75

Sources for Volunteers:

Word-of-mouth and personal recruitment

Budget: No separate budget

Funding Sources:

Grant County

Contact Name:

Jeanne Budd

Phone: 608-723-2136

Fax: 608-723-4834

GRANT

COURT WATCH

P.O. Box 705
Platteville, WI 53818

Volunteers attend intake hearings and record what the person is being charged with, who the victim is and when the next hearing is scheduled. The volunteers send the information back to the Legal Advocacy Program where it is entered into a database to track cases.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 6

Sources for Volunteers:

UW-Platteville students and community members

Budget: No separate budget

Funding Sources:

Legal Advocate Program (state grant)

Contact Name:

Jody Wagner,

Legal/Victim Advocate

Phone: 608-348-5995

Fax: 608-348-3184

GRANT

FAMILY ADVOCATES

P. O. Box 705
Platteville, WI 53818

Volunteers monitor court proceedings in child abuse, sexual assault and domestic violence cases.

Program Type:

Court Ombudsman

Courts Served: Family, Criminal, Juvenile

Volunteers: 5

Sources for Volunteers:

UW-Platteville students, presentations to church and civic groups and word-of-mouth

Budget: \$2,000

Funding Sources:

75% state and federal grants and 25% private donations

Contact Name:

Alice Judy Hubert, Director

Phone: 608-348-5995

Fax: 608-348-3184

GREEN

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept
eligible referrals pro bono from
Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Family, Probate

Volunteers: 9

Sources for Volunteers:
Local bar association

Budget: Percentage of Legal
Action budget

Funding Sources:

Legal Services Corporation,
State Bar, local bar association,
IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext.
114

Fax: 608-256-0510

GREEN LAKE

**REGIONAL DOMESTIC ABUSE
SERVICES**

P.O. Box 99
Neenah, WI 54957

Volunteers assist individuals in
preparing and obtaining
TRO/Injunctions, prepare
individuals for court proceedings
and testimony and attend court
hearing with victims.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 4

Sources for Volunteers:
Intra-agency volunteers, agency
board members and UW-
Oshkosh students

Budget: No separate budget

Funding Sources:

State shelter grant, United Way,
Winnebago, Green Lake and
Waushara Counties, private
donations, endowment and client
fees (perpetrators only)

Contact Name:

Eileen Connolly-Keesler,
Director

Phone: 920-729-5727

Fax: 920-726-0690

IOWA

COURT WATCH

110 E. Division St.
Dodgeville, WI 53533

Expanding over next year.

Volunteers attend in-take
hearings and record what the
person is being charged with,
who the victim is and when the
next hearing is scheduled. The
volunteers send the information
back to the Legal Advocacy
Program where it is entered into
a database to track cases.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 3

Sources for Volunteers:

Word-of-mouth, advertising in
community and public
television/radio

Budget: No separate budget

Funding Sources:

Legal Advocate Program (state
grant)

Contact Name:

Amy Cooley

Phone: 608-935-3936

Fax: 608-935-3936

IOWA

CRIME VICTIM/WITNESS

Iowa County District Attorney's Office
Iowa County Courthouse
222 N. Main St.
Dodgeville, WI 53533

Volunteer coordinator assists individuals by accompanying them to obtain harassment and domestic abuse TRO/Injunctions and attends court proceedings with and on behalf of victims.

Program Type:

Victim Services

Courts Served: Family, Criminal, Civil

Volunteers: 0

Sources for Volunteers:

Word-of-mouth and newspaper advertising

Budget: \$36,000 (agency budget)

Funding Sources:

75% state DOJ grant and 25% Iowa County

Contact Name:

Catherine A. Olson,
Victim/Witness Coordinator

Phone: 608-935-0338

Fax: 608-935-7928

IOWA

FAMILY ADVOCATES

P. O. Box 705
Platteville, WI 53818

Volunteers monitor court proceedings in child abuse, sexual assault and domestic violence cases.

Program Type:

Court Ombudsman

Courts Served: Family, Criminal, Juvenile

Volunteers: 5

Sources for Volunteers:

UW-Platteville students, presentations to church and civic groups and word-of-mouth

Budget: \$2,000

Funding Sources:

75% state and federal grants and 25% private donations

Contact Name:

Alice Judy Hubert, Director

Phone: 608-348-5995

Fax: 608-348-3184

IOWA

TEEN COURT

Iowa County Circuit Court
222 S. Iowa St.
Dodgeville, WI 53533

Student volunteers from eight school districts convene teen court twice per month. They serve on peer juries, act as counsel, clerk and bailiff. The jury sentences youth who have pled guilty to non-violent misdemeanor offenses. Volunteer school officials coordinate the effort within the schools and some provide transportation. Adult volunteers act as judges and/or oversee the proceedings.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 70

Sources for Volunteers:

Youth and adults from the community and school officials

Budget: \$50,000

Funding Sources:

OJA

Contact Name:

Marcia Richgels-Hill, Director

Phone: 608-935-0387

Fax: 608-935-0386

IOWA

VOLUNTEER GUARDIAN PROGRAM

Iowa County DSS
109 W. Fountain St.
P.O. Box 98
Dodgeville, WI 53533

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 12

Sources for Volunteers:

Service groups such as Lions Club and Kiwanis, Iowa County Bar Association, Hospital Auxiliary, word-of-mouth and advertising

Budget: No separate budget

Funding Sources:

Iowa County (the program was started with a state Bureau of Aging grant)

Contact Name:

Shelly Klopp, Social Worker

Phone: 608-935-9311

Fax: 608-935-9754

JACKSON

COURT WATCH

Bolton Refuge House
P. O. Box 482
Eau Claire, WI 54702-0482

Volunteers provide support to people involved in court proceedings.

Program Type:

Court Ombudsman

Courts Served: All

Volunteers: 2

Sources for Volunteers:

Former clients and employees and word-of-mouth

Budget: Not provided

Funding Sources:

Jackson County

Contact Name:

Patricia Stein, Jackson County Outreach Coordinator

Phone: 715-284-4301

Fax: 715-284-7713

JEFFERSON

PEOPLE AGAINST DOMESTIC ABUSE

P. O. Box 143
Jefferson, WI 53549

Volunteer attorneys answer legal questions that were previously presented to the agency by their clients.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 2

Sources for Volunteers:

Personal contacts and Jefferson County Bar Association

Budget: No separate budget

Funding Sources:

25% United Way, 75% Jefferson County and private donations

Contact Name:

Lori Maas, Executive Director

Phone: 414-674-6748

Fax: 414-674-9849

JEFFERSON

REAL LIFE: MARRIAGE AND DIVORCE

Krek & Associates, S.C.
323 S. Whitewater Ave.
Jefferson, WI 53549-0399

Volunteers coordinate a program designed to educate high school students on the issues surrounding marriage. This is an effort to minimize the number of divorces resulting from ill-thought marriages. The program educates students on the court process associated with divorce.

Program Type:

Family Services

Courts Served: Civil, Family

Volunteers: 17

Sources for Volunteers:

Local bar association, accountants, social workers, judges and other guest speakers from the community

Budget: \$2,000 start-up

Funding Sources:

State Bar of Wisconsin Local Bar Grant Committee

Contact Name:

Atty. Bennet Brantmeier

Phone: 920-674-4567

Fax: 920-674-4726

JEFFERSON

VICTIM/OFFENDER MEDIATION

Diversified Personal Services
Jefferson County Project Join
111 N. First St.
Watertown, WI 53094

If the victim is unwilling to participate in the victim/offender mediation process, volunteers fill in and serve as a voice for the community. Volunteers also assist at court-ordered community service sites.

Program Type:

Victim Services, Alternative Dispute Resolution

Courts Served: Juvenile

Volunteers: 3

Sources for Volunteers:

Service groups and college students

Budget: Not provided

Funding Sources:

Jefferson County HSD and OJA grant

Contact Name:

Amy Klauer, Coordinator

Phone: 920-261-8444

Fax: 920-261-8454

JEFFERSON

VOLUNTEER LAWYER PROJECT

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept eligible referrals pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil, Juvenile, Family, Probate

Volunteers: 20

Sources for Volunteers:

Local bar association

Budget: Percentage of Legal Action budget

Funding Sources:

Legal Services Corporation, State Bar, local bar association, IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext. 114

Fax: 608-256-0510

JUNEAU**HOPE HOUSE**

Sauk County Task Force on
Domestic Abuse, Inc.
P. O. Box 432
Baraboo, WI 53913

Volunteers assist individuals in
obtaining TRO/Injunctions,
prepare individuals for court
proceedings and testimony and
attend court hearings with
victims.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 3

Sources for Volunteers:
Community outreach

Budget: No separate budget

Funding Sources:

HUD, state domestic abuse
grant, VAWA grant, CDC grant,
United Way, FEMA, county
budget and private donations

Contact Name:

Lena Vethe, Executive Director

Phone: 608-356-9123

Fax: 608-356-9863

KENOSHA**MUNICIPAL COURT BAILIFFS
PROGRAM**

RSVP
7730 Sheridan Road
Kenosha, WI 53143

Volunteers serve as bailiffs at
Municipal Court proceedings.

Program Type:

Court Administration

Courts Served: Municipal

Volunteers: 10

Sources for Volunteers:

Public service announcements
and presentations to civic and
social groups

Budget: No separate budget

Funding Sources:

Corporation for National Service
(federal grant), State Bureau on
Aging and private donations

Contact Name:

Elaine Segedy,
Executive Director

Phone: 414-658-1892

Fax: 414-658-2263

KENOSHA**VICTIM/OFFENDER
RESTORATION PROGRAM
(VORP)**

Kenosha Human Development
Services, Inc.
5407 8th Ave.
Kenosha, WI 53140

Volunteer mediators will make
initial contact with the victim
and offender separately to
explain the program, provide on-
going screening of appropriate
candidates and forward all
information to the VORP
coordinator. Volunteers arrange
and facilitate (mediate) meetings
between victims and offenders as
often as necessary and prepare
information for final report and
deliver to VORP office.

Program Type:

Alternative Dispute Resolution,
Victim Services

Courts Served: Juvenile

Volunteers: 15

Sources for Volunteers:

Recruitment, advertising, college
students and community
members

Budget: \$46,000

Funding Sources:

OJA

Contact Name:

Cyndi Steinich

Phone: 414-657-7188

Fax: 414-653-2080

KENOSHA

VOLUNTEER GUARDIAN PROGRAM

Kenosha Human Development Services, Inc.
5407 8th Ave.
Kenosha, WI 53140

Trained volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 125

Sources for Volunteers:

Healthcare services staff and volunteers, church and social groups and advertising

Budget: \$35,500

Funding Sources:

Kenosha County Division of Aging and Kenosha County Division of Disability Services

Contact Name:

Cathy Lewis,
Program Coordinator

Phone: 414-657-7188

Fax: 414-653-2080

KENOSHA

VOLUNTEER LAWYER PROJECT

Legal Action of Wisconsin, Inc.
508 56th St.
Kenosha, WI 53140

Attorney volunteers accept referrals of cases pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil, Family, Probate

Volunteers: 150

Sources for Volunteers:

Local bar association, continuing legal education seminar recruitment and personal contacts

Budget: Percentage of Legal Action budget

Funding Sources:

Federal Legal Services Corporation, IOLTA and private donations

Contact Name:

Donna Gilligan-Arendt,
Managing Attorney

Phone: 414-654-0114

Fax: 414-654-5535

KEWAUNEE

VIOLENCE INTERVENTION PROJECT

Violence Intervention Project, Inc.
P. O. Box 52
Kewaunee, WI 54216

Volunteers (and staff) provide assistance to victims of domestic abuse and sexual assault in obtaining TRO/Injunctions, court support and Alternatives to Violence treatment services.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 40

Sources for Volunteers:

Community groups, publicity and word-of-mouth

Budget: No separate budget

Funding Sources:

VOCA funds, state grant, Kewaunee County and private donations

Contact Name:

Michele Tahlier,
Volunteer Coordinator

Phone: 920-388-0811

Fax: 920-388-2820

LA CROSSE

**DOMESTIC VIOLENCE
INTERVENTION PROJECT**

205 Fifth Ave. South, #325
La Crosse, WI 54601

Volunteers assist individuals in obtaining TRO/Injunctions and attend court proceedings with domestic abuse victims.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 3

Sources for Volunteers:

College students, former clients,
Job Corps, church groups and
personal recruitment

Budget: No separate budget

Funding Sources:

La Crosse County, City of La
Crosse CDBG, private
foundation grants and donations

Contact Name:

Ann Quinlisk, Director

Phone: 608-785-7670

Fax: 608-785-7622

LA CROSSE

FAMILIES FIRST

La Crosse County Circuit Court
205 Fifth Ave. South, #316
La Crosse, WI 54602

Volunteers assist in educating
parents who are in the process of
divorcing about planning for the
future needs of their children.

Program Type:

Legal Services

Courts Served: Family

Volunteers: 50

Sources for Volunteers:

Local bar association, mediators
and therapists

Budget: \$9,000

Funding Sources:

Program fees

Contact Name:

Roger W. LeGrand,
Family Court Commissioner

Phone: 608-785-7100

Fax: 608-785-7109

LA CROSSE

**FRANCISCAN SKEMP
HEALTHCARE MEDIATION
SERVICES**

Franciscan Skemp Healthcare
400 N. Fourth St.
La Crosse, WI 54601

Trained volunteer mediators
meet individually with victims
and offenders and facilitate face-
to-face meetings.

Program Type:

Alternative Dispute Resolution,
Victim Services

Courts Served: Juvenile,
Criminal

Volunteers: 25

Sources for Volunteers:

Service clubs, word-of-mouth,
college students, court
representatives and community
members

Budget: \$60,000

Funding Sources:

United Way, La Crosse County
Board, local donations and local
grants

Contact Name:

Susan Wiese, Coordinator

Phone: 608-784-7322

LA CROSSE

**LA CROSSE COUNTY BAR
ASSOCIATION TRUANCY
PROGRAM**

David Blackey
Bosshard & Associates
P.O. Box 966
La Crosse, WI 54602-0966

Lawyer volunteers are matched
with truant middle-school
students to encourage them to
stay in school.

Program Type:

Mentor, Juvenile Services
Courts Served: Juvenile

Volunteers: 38

Sources for Volunteers:
Local bar association

Budget: \$1500

Funding Sources:

State Bar Foundation grant with
overhead and supplies donated
by law firms

Contact Name:

David Blackey
Phone: 608-782-1469
Fax: 608-784-1561

LA CROSSE

LA CROSSE COUNTY CASA

Coulee Region YWCA
3219 Commerce St.
La Crosse, WI 54603

*Program ready to start, but not
operating yet.* Volunteers are
appointed by the juvenile court
to monitor compliance with
court orders in CHIPS cases.

Program Type:

Juvenile Services
Courts Served: Juvenile

Volunteers: 0

Sources for Volunteers:
Rotary and other service groups,
community presentations,
current foster care families and
Wisconsin Legal Aid Services

Budget: \$0

Funding Sources:

N/A

Contact Name:

Linda Seidel
Phone: 608-781-2783
Fax: 608-781-2906

LA CROSSE

**LA CROSSE COUNTY PEER
COURT**

Boys and Girls Club of Greater
La Crosse
P.O. Box 91
La Crosse, WI 54602

Volunteers serve in a number of
capacities: law enforcement
officials assist in court
proceedings and are on-hand to
answer questions, hospital
personnel facilitate a decision-
making course which juvenile
offenders are required to attend,
attorneys assist in jury training,
youth serve on peer panels and
help with training sessions and
adult community members meet
bi-monthly to evaluate progress.

Program Type:

Juvenile Services
Courts Served: Juvenile

Volunteers: 22

Sources for Volunteers:

Law enforcement officials,
hospital personnel, attorneys,
students and adult community
members

Budget: \$22,000

Funding Sources:

La Crosse County HSD,
\$20,000 and private donations

Contact Name:

Tracey Pederson, Coordinator
Phone: 608-784-3345
Fax: 608-782-3933

LA CROSSE

NEW HORIZONS ADVOCACY PROGRAM

New Horizons Shelter for Battered Women
P. O. Box 2031
La Crosse, WI 54602

Volunteers assist individuals in obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearings with clients.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 10

Sources for Volunteers:

UW-La Crosse, Viterbo College and Western Wisconsin Technical College paralegal students

Budget: No separate budget

Funding Sources:

United Way, state and federal grants and private donations

Contact Name:

Rose Vatland,
Volunteer/Intern Coordinator

Phone: 608-791-2610

Fax: None

LA CROSSE

SMALL GROUP CONFERENCING

Law Enforcement Center
333 Vine St., Rm. 800
La Crosse, WI 54601

Before any court action, volunteers work with offenders and their families, victims and their families, support people, school personnel and community members to discuss the impact of the juveniles' behavior and define possible consequences.

Program Type:

Alternative Dispute Resolution, Victim Services

Courts Served: Juvenile

Volunteers: 15

Sources for Volunteers:

Police department, school districts, mediation program and word-of-mouth

Budget: \$15,000

Funding Sources:

OJA

Contact Name:

Jane Klekamp

Phone: 608-789-4895

LA CROSSE

VOLUNTEER GUARDIAN PROGRAM

La Crosse County HSD
300 N. 4th Street
La Crosse, WI 54601

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 100

Sources for Volunteers:

Rotary and other service groups, bank statement flyers, promotions, billboards, word-of-mouth and wards' family members

Budget: No separate budget

Funding Sources:

Start-up funds from State Bureau of Aging

Contact Name:

Diane Pintz,
Social Services Assistant

Phone: 608-785-6106

Fax: 608-785-6133

LA CROSSE

**VOLUNTEER GUARDIANSHIP
MONITORING PROGRAM**

Law Enforcement Center
333 Vine St., Rm. 3504
La Crosse, WI 54601

Trained volunteers
support/monitor existing
guardianships, visit wards and
audit annual accounts.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 17

Sources for Volunteers:
AARP

Budget: \$0

Funding Sources:
N/A

Contact Name:

Steve Steadman,
District Court Administrator
Linda Hackman,
La Crosse County HSD

Phone: 608-785-9546

Fax: 608-785-5530

LAFAYETTE

COURT WATCH

116 E. Louisa St.
Darlington, WI 53530

*Planning will occur over next
year.* Volunteers attend intake
hearings and record what the
person is being charged with,
who the victim is and when the
next hearing is scheduled. The
volunteers send the information
back to the Legal Advocacy
Program where it is entered into
a database to track cases.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 0

Sources for Volunteers:
N/A

Budget: No separate budget

Funding Sources:

Legal Advocate Program (state
grant)

Contact Name:

Heather Spink,
Lafayette County Outreach
Coordinator

Phone: 608-776-3936

Fax: 608-776-3936

LAFAYETTE

FAMILY ADVOCATES

Family Advocates, Inc.
P. O. Box 705
Platteville, WI 53818

Volunteers monitor court
proceedings in child abuse,
sexual assault and domestic
violence cases.

Program Type:

Court Ombudsman

Courts Served: Family,
Criminal, Juvenile

Volunteers: 5

Sources for Volunteers:
UW-Platteville students,
presentations to church and civic
groups and word-of-mouth

Budget: \$2,000

Funding Sources:

75% state and federal grants and
25% private donations

Contact Name:

Alice Judy Hubert, Director

Phone: 608-348-5995

Fax: 608-348-3184

LANGLADE

A. V. A. I. L., INC.

Box 355
Antigo, WI 54409

Volunteers provide assistance to victims of sexual assault and domestic abuse cases on referral from District Attorney.

Program Type:

Domestic Violence, Victim Services

Courts Served: Family, Criminal

Volunteers: 6

Sources for Volunteers:
Word-of-mouth, former clients, churches and advertising

Budget: No separate budget

Funding Sources:

DHFS, VOCA funds, United Way and Langlade County

Contact Name:

Pat McKinney, Sexual Assault Program Coordinator

Phone: 715-623-5177

Fax: 715-627-4901

LANGLADE

COMMUNITY SERVICE PROGRAM

Langlade County Circuit Court
800 Clermont St.
Antigo, WI 54409

Volunteers supervise adult and juvenile offenders who are court-ordered to perform community service hours as part of a sentence or in lieu of payment of a fine or jail time.

Program Type:

Juvenile Services, Probation/Parole Services

Courts Served: Criminal, Traffic, Juvenile

Volunteers: 10

Sources for Volunteers:

Personal recruitment

Budget: \$0

Funding Sources:

N/A

Contact Name:

Judge James Jansen

Phone: 715-627-6221

Fax: 715-627-6316

LINCOLN

HAVEN, INC.

P.O. Box 32
Merrill, WI 54452

Volunteers provide transportation for victims of domestic violence and sexual assault at any time of the day or night. Volunteers also provide child care during court proceedings.

Program Type:

Domestic Violence, Victim Services

Courts Served: Family, Criminal

Volunteers: 30

Sources for Volunteers:

Community members

Budget: \$200,000

Funding Sources:

DHFS, VOCA funds, United Way, HUD, SAVS grant, fund raising and donations

Contact Name:

Judy Woller

Phone: 715-536-1300

Fax: 715-536-1801

MANITOWOC**VICTIM/OFFENDER MEDIATION PROGRAM**

Lakeshore Community Action Program
540 N. 8th St.
Manitowoc, WI 54220

Trained mediators meet individually with victim and offender and then facilitate face-to-face mediation. Offenders are mostly juveniles, but the program works with a limited number of adults. Volunteers submit report to coordinator who tracks the case.

Program Type:

Alternative Dispute Resolution, Victim Services

Courts Served: Criminal, Juvenile

Volunteers: 11

Sources for Volunteers:
Community members

Budget: \$29,500

Funding Sources:
United Way

Contact Name:

Marilyn Sontag, Coordinator
Phone: 920-682-3737, ext. 108

Fax: 920-682-3737

MARATHON**DIVISION OF JUSTICE PROGRAMS**

500 Forest St.
Wausau, WI 54403

Volunteers work with adults confined to the county jail, sentenced to Volunteers In Probation or on probation or parole.

Program Type:

Probation/Parole Services, Jail Services

Courts Served: Criminal, Juvenile

Volunteers: 15

Sources for Volunteers:

Volunteer Center of Marathon County, Greater Wausau Association of Volunteers and Wisconsin Association for Volunteers in Adult and Juvenile Justice

Budget: \$50,000

Funding Sources:
Marathon County

Contact Name:

Kathy King, Division of Justice Programs Coordinator

Phone: 715-261-1191

Fax: 715-261-1515

MARATHON**WOMEN'S COMMUNITY COURT WATCH PROGRAM**

The Women's Community
2801 N. 7th St., Suite 300
Wausau, WI 54403

Volunteers attend and report on court hearings in sexual assault and sexual abuse cases.

Program Type:

Court Ombudsman

Courts Served: Criminal

Volunteers: 9

Sources for Volunteers:

Volunteer Center of Marathon County, recruitment brochures and word-of-mouth

Budget: No separate budget

Funding Sources:
United Way and VOCA funds

Contact Name:

Jane Graham-Jennings, Program Manager

Phone: 715-842-5663

Fax: 715-842-7051

MARINETTE

VOLUNTEER GUARDIAN PROGRAM

Marinette County Courthouse
1926 Hall Ave.
Marinette, WI 54143

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 10

Sources for Volunteers:

Personal recruitment, churches and community presentations

Budget: No separate budget

Funding Sources:

Marinette County

Contact Name:

Linda Keller,
Register in Probate

Phone: 715-732-7475

Fax: 715-732-7496

MARQUETTE

COMMUNITY AIDE PROGRAM

Marquette County DSS
P.O. Box 405
Montello, WI 53949

Volunteers provide a variety of services for delinquent, CHIPS and SED children including staffing of hold-over rooms, home detention, electronic monitoring, and juvenile community service.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 20

Sources for Volunteers:

Newspaper advertising and word-of-mouth

Budget: \$25,550

Funding Sources:

Community Aids, Children Come First grant and Marquette County

Contact Name:

Kenneth Ramminger, Director

Phone: 608-297-9135

Fax: 608-297-7606

MARQUETTE

HOPE HOUSE

Sauk County Task Force on Domestic Abuse, Inc.
P. O. Box 432
Baraboo, WI 53913

Volunteers assist individuals in obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearings with victims.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 3

Sources for Volunteers:

Community outreach and word-of-mouth

Budget: No separate budget

Funding Sources:

HUD, state domestic abuse grant, VAWA grant, CDC grant, United Way, FEMA, county budgets and private donations

Contact Name:

Joan Fordham,
Executive Director

Phone: 608-356-9123

Fax: 608-356-9863

MILWAUKEE

**APPELLATE MEDIATION
PROGRAM**

District I Court of Appeals
633 W. Wisconsin Ave.,
Suite 1400
Milwaukee, WI 53203

Lawyer volunteers mediate
disputes which have reached
District I Court of Appeals.

Program Type:

Alternative Dispute Resolution

Courts Served: Appellate

Volunteers: 50

Sources for Volunteers:

Milwaukee Bar Association

Budget: No separate budget

Funding Sources:

State

Contact Name:

Ann Muchian, Conference Staff
Attorney

Phone: 414-227-4971

Fax: 414-227-4051

MILWAUKEE

CITIZENS ADVISORY COUNCIL

The Benedict Center
229 E. Wisconsin Ave.,
9th Floor
Milwaukee, WI 53202

Volunteers advocate for positive
change and enhancement of the
criminal justice system such as
educational programming in the
jail, alternatives to incarceration
and court watch programs.

Volunteers also serve in jail
chaplaincy and educational
programming for women
offenders. Presently studying
front-end diversion for OAR
offenders in municipal court and
day reporting center for
Milwaukee County.

Program Type:

Court Ombudsman, Jail Services

Courts Served: Criminal

Volunteers: 100

Sources for Volunteers:

Word-of-mouth, panel
presentations, churches and
social justice groups

Budget: No separate budget

Funding Sources:

Private foundations and funding

Contact Name:

Kit Murphy McNally, Executive
Director

Phone: 414-347-1774

Fax: 414-347-0148

MILWAUKEE

**DOMESTIC ABUSE COURT
ADVOCACY PROGRAM**

Asha Family Services, Inc.
711 W. Capitol Drive, Suite 200
Milwaukee, WI 53206

Volunteers serve as domestic
abuse advocates at the
Milwaukee County District
Attorney's Office Family
Violence unit. Offer volunteers
assistance, counseling,
information, referrals and
follow-up with victims of family
violence.

Program Type:

Domestic Violence

Courts Served: Criminal

Volunteers: 2

Sources for Volunteers:

Marquette University Law
School students

Budget: No separate budget

Funding Sources:

United Way, CDBG, DHFS,
DCS, Center for Disease
Control, VAWA grant and COP
grants

Contact Name:

Antonia Vann,
Executive Director

Phone: 414-562-1116

Fax: 414-562-1558

MILWAUKEE

**GUARDIAN ADVOCACY AND
INSTRUCTION NETWORKING
PROJECT (GAIN)**

Legal Aid Society of Milwaukee,
Inc.

229 E. Wisconsin Ave.,
Suite 200
Milwaukee, WI 53202

Program recruits, trains,
monitors and assists volunteer
guardians for individuals found
incompetent by the probate
court. Serves up to 70 clients at
one time.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 70

Sources for Volunteers:

Word-of-mouth, professional
contacts and current guardians

Budget: Not provided

Funding Sources:

State Bureau on Aging
guardianship services grants,
private donations and Legal Aid
Society pays overhead

Contact Name:

Dianne Pitkaranta,
Assistant Coordinator

Phone: 414-291-5482, ext.
160

Fax: 414-291-5488

MILWAUKEE

KINDCARE, INC.

1016 Milwaukee Ave.
South Milwaukee, WI 53172

Volunteer legal guardians are
appointed by the court to make
accurate and sound judgments
on behalf of their wards.
Guardians are matched with
wards based on interest, location
and mutual agreement.
Guardians visit their wards one
to four times each month.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 62

Sources for Volunteers:

Advertising, word-of-mouth,
churches and libraries

Budget: \$55,000 (shared with
Racine program)

Funding Sources:

Racine County and fundraising

Contact Name:

Anne Roberson,
Guardianship Manager

Phone: 414-571-5566, ext.
222

Fax: 414-571-5568

MILWAUKEE

**MILWAUKEE BAR
ASSOCIATION**

DIVORCE/ADOPTION PROJECT

Milwaukee Bar Association
424 E. Wells St.
Milwaukee, WI 53202

Attorney volunteers represent
foster parents seeking divorce
from long separated spouses in
order that foster parents may
adopt foster child(ren).

Program Type:

Juvenile Services, Legal
Services

Courts Served: Family,
Juvenile, Probate

Volunteers: 10

Sources for Volunteers:

Milwaukee Bar Association

Budget: \$0

Funding Sources:

N/A

Contact Name:

Atty. Stephen Hayes,
Past President

Phone: 414-287-1220

Fax: 414-273-7897

MILWAUKEE

**MILWAUKEE BAR
ASSOCIATION MEDIATION
PROJECT**

Milwaukee Bar Association
424 E. Wells St.
Milwaukee, WI 53202

Volunteer lawyers offer case mediation in civil cases.

Program Type:

Alternative Dispute Resolution

Courts Served: Civil

Volunteers: 100

Sources for Volunteers:

Milwaukee Bar Association

Budget: No separate budget

Funding Sources:

Client and application fees

Contact Name:

Stephen Hayes, Past President

Phone: 414-274-6760

Fax: 414-274-6765

MILWAUKEE

MILWAUKEE CASA

CASA of Legal Aid Society of
Milwaukee
10201 W. Watertown Plank
Road
Milwaukee, WI 53226

Volunteers, appointed by the court, are matched to a CHIPS child to provide monitoring of court order and to make recommendations to the court. Serves approximately 130 children.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 80

Sources for Volunteers:

Outreach programs, college students, advertising and community presentations

Budget: \$75,000

Funding Sources:

National CASA, Legal Aid Society and foundation grants

Contact Name:

Mauran M. Sievers,
Program Coordinator

Phone: 414-257-5403

Fax: 414-257-7742

MILWAUKEE

PRO SE FORMS ASSISTANCE

Milwaukee Legal Resource
Center
307A Courthouse
901 N. 9th St.
Milwaukee, WI 53233

Volunteer attorneys are available for an hour every day at the Legal Resource Center to respond to questions regarding the newly revised packets of pro se forms.

Program Type:

Legal Services

Courts Served: Family, Civil

Volunteers: 7

Sources for Volunteers:

Hispanic Lawyer Association

Budget: No budget

Funding Sources:

N/A

Contact Name:

Marcia Koslov,
State Law Librarian

Phone: 608-266-1424

Fax: 608-267-2319

MILWAUKEE

REAL LIFE: MARRIAGE AND DIVORCE

100 E. Wisconsin Ave.,
Suite 2800
Milwaukee, WI 53202

Volunteers coordinate an educational program for high school students in an effort to provide a better understanding of relationships and the problems related to divorce. Students also observe court hearings and learn about the court process.

Program Type:

Family Services

Courts Served: Civil, Family

Volunteers: 12

Sources for Volunteers:

Local bar association, judges, mental health professionals, accountants, teachers and other guest speakers from the community

Budget: \$300

Funding Sources:

Private donations

Contact Name:

Atty. Richard Podell

Phone: 414-224-6060

Fax: 414-224-6067

MILWAUKEE

STATE PUBLIC DEFENDER INTAKE PROGRAM

819 N. 6th St., 9th Floor
Milwaukee, WI 53203

Volunteers interview clients to determine eligibility for public defender representation, gather bail information and coordinate cases with attorneys in preparation for the clients' initial court appearance.

Program Type:

Legal Services

Courts Served: Criminal

Volunteers: 25

Sources for Volunteers:

College students, word-of-mouth and a representative from the W-2 Program

Budget: No separate budget

Funding Sources:

Not provided

Contact Name:

Mary C. Cayan, Coordinator

Phone: 414-227-4764

Fax: 414-227-1801

MILWAUKEE

TASK FORCE ON FAMILY VIOLENCE

Milwaukee County Courthouse
7th Floor, Rm. 711
901 N. 9th St.
Milwaukee, WI 53233

Volunteers assist domestic violence victims in obtaining TRO/Injunctions and offer informational sessions daily at the courthouse.

Program Type:

Domestic Violence, Victim Services

Courts Served: Family, Civil

Volunteers: 20

Sources for Volunteers:

College students

Budget: \$170,000 (agency budget)

Funding Sources:

Milwaukee CDBG, VOCA funds, United Way and private donations

Contact Name:

Marcy Schwengel,
Director of Legal Advocacy

Phone: 414-278-5079

Fax: 414-223-1807

MILWAUKEE

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
230 W. Wells St., Rm. 800
Milwaukee, WI 53203

Volunteer attorneys accept referrals of eligible cases pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Probate, Family

Volunteers: 591

Sources for Volunteers:

Local bar association, word-of-mouth and direct mail

Budget: Percentage of Legal Action budget

Funding Sources:

Legal Services Corporation, State Bar, local bar association, IOLTA and private donations

Contact Name:

Don Tolbert, Project Paralegal

Phone: 414-278-7722, ext.

3067; toll free 888-278-0633

Fax: 414-278-7126

OCONTO

GUARDIANSHIP PROGRAM

Brown County HSD
P.O. Box 22188
Green Bay, WI 54305

Volunteers, trained and monitored by an adult guardianship specialist, serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 108

Sources for Volunteers:

Word-of-mouth, personal recruitment, retired human services employees, community members and businesses

Budget: \$81,828

Funding Sources:

State Bureau of Aging 2-year grant, \$73,645; Brown County, \$8,183 (in-kind)

Contact Name:

Sally Beyers,

Adult Guardianship Specialist

Phone: 920-448-4526

Fax: 920-448-4444

OCONTO

SEXUAL ASSAULT CENTER

Family Services Association
300 Crooks St.
Green Bay, WI 54301

Volunteers provide support and advocacy to sexual assault victims throughout the court process.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 65

Sources for Volunteers:

Word-of-mouth, college students and advertising

Budget: Not provided

Funding Sources:

United Way, VOCA funds, SAVS grant and private donations

Contact Name:

Jeanie Reimer, Director

Phone: 920-436-8890

Fax: 920-432-5966

OCONTO

VOLUNTEERS IN PROBATION

301 Washington
Oconto, WI 54153

Volunteers provide supervision of non-violent defendants as an alternative to state probation.

Program Type:

Probation/Parole Services

Courts Served: Criminal

Volunteers: 10

Sources for Volunteers:

College students, retired citizens, advertising and press releases

Budget: Self-sustaining

Funding Sources:

Court-ordered contributions

Contact Name:

Russell Dufek, Director

Phone: 920-834-2528

Fax: 920-834-6867

OUTAGAMIE

JUVENILE DIVERSION PROGRAM

Outagamie County Courts
320 S. Walnut St.
Appleton, WI 54911-5991

Volunteer attorneys act as mentors to juvenile offenders as an alternative to juvenile court referral. Approximately 15-20 juveniles are served.

Program Type:

Juvenile Services, Mentor

Courts Served: Juvenile

Volunteers: 20

Sources for Volunteers:

Lawyers, service groups and word-of-mouth

Budget: \$10,000

Funding Sources:

Private grants and donations, defendant contributions and Outagamie County

Contact Name:

Judge Joseph Troy

Phone: 920-832-5245

Fax: 920-832-5115

OUTAGAMIE

JUVENILE RESTITUTION AND COMMUNITY SERVICE

Outagamie County DHS
500 W. 5th St.
Appleton, WI 54911

Volunteers at work sites supervise juveniles who are fulfilling court-ordered community service.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 50

Sources for Volunteers:

Community members and non-profit employees

Budget: No separate budget

Funding Sources:

Outagamie County DHS

Contact Name:

Scott Kornish, Coordinator

Phone: 920-832-5961

Fax: 920-832-5975

OUTAGAMIE

**OUTAGAMIE COUNTY
VOLUNTEER GUARDIAN
PROGRAM**

Outagamie County DHS
410 S. Walnut St.
Appleton, WI 54911

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 75

Sources for Volunteers:

Church bulletins, word-of-mouth and general advertising

Budget: Not provided

Funding Sources:

Outagamie County, state COP grant

Contact Name:

Leslie Johnson

Phone: 920-832-5515

Fax: 920-832-4770

OUTAGAMIE

**SEXUAL ASSAULT CRISIS
CENTER**

Sexual Assault Crisis Center-
Fox Cities
1800 Appleton Road
Menasha, WI 54952

Volunteers provide advocacy services to sexual assault victims including attending court proceedings with victims and preparing victims for court proceedings and testimony.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 14

Sources for Volunteers:

Teachers, nurses, social workers, service providers and UW-Oshkosh and Lawrence University students

Budget: Not provided

Funding Sources:

United Way and SAVS grant

Contact Name:

Bonnie Coonen, Director

Phone: 920-722-7773

Fax: 920-722-7776

OUTAGAMIE

**VICTIM IMPACT PANEL OF
OUTAGAMIE COUNTY**

Fox Valley Unites and MADD
P. O. Box 1075
Appleton, WI 54912

Volunteer survivors meet with second offense OWI offenders to give offenders a personal view of the impact of impaired driving on their lives.

Program Type:

Probation/Parole Services,
Victim Services

Courts Served: Criminal

Volunteers: 12

Sources for Volunteers:

MADD and Volunteers in Offender Services of Outagamie County

Budget: \$250

Funding Sources:

Volunteers in Offender Services of Outagamie County

Contact Name:

Judge John Des Jardins

Phone: 920-832-4727

Fax: 920-832-5115

OUTAGAMIE**VOLUNTEERS IN OFFENDER SERVICES (VIOS)**

Outagamie County
401 S. Elm St.
Appleton, WI 54911

Program provides a Volunteers in Probation mentor program for first-time juvenile and adult offenders. Volunteers also provide Alcoholics Anonymous, Al-Anon, Narcotics Anonymous, decision making groups and tutoring in the jail. Program also operates a Community Service Program which refers offenders to work sites, monitors hours performed and reports to the courts.

Program Type:

Probation/Parole Services,
Mentor, Jail Services

Courts Served: Criminal,
Juvenile

Volunteers: 125

Sources for Volunteers:

Alcoholics Anonymous and
Narcotics Anonymous clients,
Volunteer Action Center,
community presentations and
word-of-mouth

Budget: \$230,000 (agency
budget)

Funding Sources:

Outagamie County

Contact Name:

Stu Driessen, Director

Phone: 920-832-5248

Fax: 920-832-5180

OUTAGAMIE**WOMEN AND CHILDREN'S
ADVOCATE PROGRAM**

Harbor House Domestic Abuse
Programs
P. O. Box 1716
Appleton, WI 54913

Program trains and provides
volunteers to assist domestic
abuse victims with obtaining
TRO/Injunctions and provides
support in court. Has separate
court watch program

Program Type:

Domestic Violence

Courts Served: Family,
Juvenile, Criminal

Volunteers: 12

Sources for Volunteers:

Volunteer Action Council,
churches, college students,
word-of-mouth and former
service recipients

Budget: No separate budget
(minimal expenses)

Funding Sources:

Private, state and county funds

Contact Name:

Wendy Gehl,
Children's/Legal Advocate

Phone: 920-832-1667

Fax: 920-832-1622

OZAUKEE**ADVOCATES, INC.**

P. O. Box 166
Saukville, WI 53080

Volunteers provide
transportation and support for
domestic violence victims in
court proceedings.

Program Type:

Domestic Violence, Victim
Services

Courts Served: Family,
Criminal

Volunteers: 4

Sources for Volunteers:

Community presentations,
advertising, local cable television
and the Volunteer Center of
Ozaukee County

Budget: \$251,000 (agency
budget)

Funding Sources:

DHFS, United Way, Milwaukee
Foundation, FEMA and
community fund raising

Contact Name:

Marilyn Gierczak, Director

Phone: 414-284-3577

Fax: 414-284-4403

PIERCE

PIERCE COUNTY

VICTIM/WITNESS PROGRAM

414 W. Main St.
Ellsworth, WI 54011

Volunteers and interns notify victims/witnesses of court hearings.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 1

Sources for Volunteers:

UW-River Falls students

Budget: No separate budget

Funding Sources:

Pierce County

Contact Name:

Maureen Felt,
Victim/Witness Coordinator

Phone: 715-273-3531, ext. 454

Fax: 715-273-6852

POLK

KINSHIP OF POLK COUNTY

300 Polk Plaza, Suite 120
Balsam Lake, WI 54810

Adult volunteers are matched with delinquent juveniles upon referral from juvenile court. Agency also provides mentor services for non-court involved at-risk children.

Program Type:

Mentor, Juvenile Services

Courts Served: Juvenile

Volunteers: 70

Sources for Volunteers:

Community presentations, word-of-mouth and advertising

Budget: \$75,000

Funding Sources:

Polk County, CESA and private donations

Contact Name:

Ann Fawver, Director

Phone: 715-485-3946

Fax: 715-485-3012

POLK

VOLUNTEER LEGAL

ADVOCATES AND COURT WATCH

Community Referral Agency, Inc.

P. O. Box 365

Milltown, WI 54858

Volunteers assist individuals in obtaining TRO/Injunctions and attend court proceedings in domestic abuse cases. Training offered twice per year.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 5

Sources for Volunteers:

Word-of-mouth, public presentations and former clients

Budget: No separate budget

Funding Sources:

State and federal grants, community and foundation donations

Contact Name:

Donna Jean Milander, Volunteer Coordinator/Legal Advocate

Phone: 715-825-4414

Fax: 715-825-4418

PORTAGE

**JUVENILE DETENTION
MENTOR PROGRAM**

Department on Aging
Portage County RSVP
1519 Water St.
Stevens Point, WI 54481

Volunteers provide short-term one-on-one mentoring to at-risk youth in juvenile detention center.

Program Type:

Mentor, Juvenile Services, Detention and Shelter

Courts Served: Juvenile

Volunteers: 13

Sources for Volunteers:

Portage County RSVP (pool of 700 volunteers) and advertising

Budget: No separate budget

Funding Sources:

Portage County, federal grant pays for volunteer who coordinates three programs

Contact Name:

Marti Sowka, Director

Phone: 715-346-1401

Fax: 715-346-1418

PORTAGE

PRISM

Portage County Jail
1500 Strongs Ave.
Stevens Point, WI 54481

Volunteers operate jail program which includes Jail Advisory Board, worship, literacy and mentor programs, and monitoring jail conditions.

Program Type:

Jail Services

Courts Served: Criminal

Volunteers: 35

Sources for Volunteers:

Retired teachers and grandparents

Budget: \$18,500

Funding Sources:

Portage County Health and Human Services Department, state Jail Diversion grant and private donations

Contact Name:

Anne Klesmith, Secretary

Phone: 715-341-2050

Fax: None

PORTAGE

**VOLUNTEER GUARDIAN
PROGRAM**

HSD Protective Services Dept.
Portage County Health and Human Services Dept.
817 Whiting Ave.
Stevens Point, WI 54481

Volunteers, trained by Human Services, act as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 6

Sources for Volunteers:

Portage County RSVP (pool of 700 volunteers) and advertising

Budget: No separate budget

Funding Sources:

Portage County and Programs of National Significance (federal grant)

Contact Name:

Marti Sowka, Director

Phone: 715-346-1401

Fax: 715-346-1418

PRICE

TIME-OUT SHELTER

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basis domestic violence and sexual assault training.

Program Type:

Victim Services

Courts Served: Family, Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Rusk, Washburn, Barron and Sawyer Counties and La Lac Courte Oreilles Reservation)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

RACINE

ALTERNATIVE CARE REVIEW PANELS

Perez-Pena, Ltd.
126 S. Second St.
Milwaukee, WI 53204

Volunteers participate on panels which review out-of-home placements for children in CHIPS, JIPS, and delinquency cases pursuant to Sec. 48.38(5) and 938.38(5), Wis. Stats. Caseload, approximately 250.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 20

Sources for Volunteers:

RSVP, Volunteer Today, Corporate Volunteer Council of Racine, UW-Parkside Volunteer Program, community recruiting and word-of-mouth

Budget: \$24,000

Funding Sources:

Racine County

Contact Name:

Marcia Huber, Director

Phone: 414-273-1262

Fax: 414-273-1165

RACINE

COMMUNITY PANELS

Professional Services Group, Inc.
3105 Lathrop Ave.
Racine, WI 53405

Program gives first-time minor offense juvenile offenders the option of appearing before a panel of community volunteers who establish with the juvenile a set of obligations rather than being referred to the juvenile court intake worker. Serves about 400 juveniles annually.

Program Type:

Juvenile Services, Alternative Dispute Resolution

Courts Served: Juvenile

Volunteers: 45

Sources for Volunteers:

Newspaper and cable television advertising and word-of-mouth

Budget: \$35-40,000

Funding Sources:

Racine County HSD

Contact Name:

Louise Hushker,

Community Panels Coordinator

Phone: 414-554-2380

Fax: 414-554-2078

RACINE

**DISPUTE SETTLEMENT
CENTER OF RACINE COUNTY**
Racine County Courthouse
730 Wisconsin Ave., 4th Floor
Racine, WI 53403

Volunteers mediate small claims, neighborhood disputes, juvenile and adult court restitution cases and non-court involved disputes. Volunteers also provide partial support staffing for the office.

Program Type:

Alternative Dispute Resolution
Courts Served: Civil-Small
Claims, Juvenile

Volunteers: 20

Sources for Volunteers:
Word-of-mouth

Budget: \$34,000 + office
space in courthouse

Funding Sources:
City of Racine CDBG and
private donations

Contact Name:

Lois Aceto, Director
Phone: 414-636-3279
Fax: 414-636-3851

RACINE

KINDCARE, INC.
Holy Communion Lutheran
Church
2000 W. 6th St.
Racine, WI 53405

Volunteer legal guardians are appointed by the court to make accurate and sound judgments on behalf of their wards. Guardians are matched with wards based on interest, location and mutual agreement. Guardians visit their wards one to four times each month.

Program Type:

Guardian Services
Courts Served: Probate

Volunteers: 72

Sources for Volunteers:
Advertising, word-of-mouth,
churches and libraries

Budget: \$55,000 (shared with
Milwaukee program)

Funding Sources:
Racine County and fund raising

Contact Name:

Anne Roberson,
Guardianship Manager
Phone: 414-632-4529
Fax: 414-632-4529

RACINE

**VOLUNTEER GUARDIAN
PROGRAM**
Kindcare, Inc.
Holy Communion Lutheran
Church
2000 W. 6th St.
Racine, WI 53405

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services
Courts Served: Probate

Volunteers: 93

Sources for Volunteers:
RSVP, Volunteer Today,
Corporate Volunteer Council of
Racine, UW Parkside Volunteer
Program, word-of-mouth,
advertising and group
presentations

Budget: \$40,000

Funding Sources:
Racine County, grants and
private donations

Contact Name:

Anne Roberson
Phone: 414-632-4529
Fax: 414-632-4529

RACINE

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
508 56th St.
Kenosha, WI 53140

Attorney volunteers accept
referrals of cases pro bono from
Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil, Family,
Probate

Volunteers: 150

Sources for Volunteers:

Local bar associations,
newspaper articles and personal
recruitment

Budget: Percentage of Legal
Action budget

Funding Sources:

Federal Legal Services
Corporation, IOLTA, Racine
County Bar Association and
private donations

Contact Name:

Gai Ann Lorenzen

Phone: 414-635-8836

Fax: 414-635-8838

RICHLAND

**COMMUNITY SERVICE
PROJECT**

Richland County Courthouse
181 W. Seminary St.
Richland Center, WI 53581

Expanding. Volunteer arranges
community service for juvenile
offenders with unperformed
community service obligations,
mainly with government
agencies and non-profit
organizations. Volunteer
monitors case, documents
completion and reports to judge.
The volunteer is working
through a backlog of juvenile
files and will then work with
adult cases.

Program Type:

Probation/Parole Services

Courts Served: Juvenile

Volunteers: 1

Sources for Volunteers:

Community members

Budget: \$4,500 to cover
mileage costs

Funding Sources:

Richland County DSS

Contact Name:

Judge Edward Leineweber

Phone: 608-647-2626

Fax: 608-647-2624

RICHLAND

PASSAGES

P. O. Box 546
Richland Center, WI 53581

Volunteers assist victims of
domestic abuse and sexual
assault with crisis intervention
and shelter.

Program Type:

Domestic Violence, Victim
Services

Courts Served: Family,
Criminal

Volunteers: 15

Sources for Volunteers:

Word-of-mouth, advertising,
service groups and previous
clients

Budget: No separate budget

Funding Sources:

DHFS, five counties, state and
federal grants and private
donations

Contact Name:

Larry Wyman,

Legal Services Coordinator

Phone: 608-647-6317

Fax: 608-647-2720

RICHLAND

**RICHLAND COUNTY
COURTHOUSE RESOURCE
CENTER**

Richland County Courthouse
181 W. Seminary St.
Richland Center, WI 53581

Pilot Program - Volunteer family law attorneys staff a resource center to make the court more accessible to pro se litigants and assure the understanding and compliance with legal procedures. The center helps with uncontested divorces, paternity cases and name changes.

Program Type:

Legal Services

Courts Served: Family

Volunteers: 10

Sources for Volunteers:

Local bar association, court personnel and community members

Budget: \$63,000 start-up;
\$10,000 annually

Funding Sources:

SJI grant pending, in-kind donations, DHFS grant and State Bar funding

Contact Name:

Henk Newenhouse, Ph.D.,
Volunteer Coordinator

Phone: 608-583-3542

Fax: None

ROCK

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
31 S. Mills St.
Madison, WI 53715

Volunteer attorneys accept eligible referrals pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Family, Probate

Volunteers: 20

Sources for Volunteers:

Local bar association

Budget: Percentage of Legal
Action budget

Funding Sources:

Legal Services Corporation,
State Bar, local bar association,
IOLTA and private donations

Contact Name:

Crystal Hyslop,
Paralegal Coordinator

Phone: 608-256-3304, ext.
114

Fax: 608-256-0510

ROCK

**YWCA ALTERNATIVES TO
VIOLENCE PROGRAM**

YWCA of Janesville
220 St. Lawrence Ave.
Janesville, WI 53545

Volunteer attends and monitors intake court for domestic violence and sexual assault cases.

Program Type:

Court Ombudsman

Courts Served: Criminal,
Family

Volunteers: 3

Sources for Volunteers:

Community Action Agency,
newspaper and church bulletin
advertising

Budget: No separate budget

Funding Sources:

YWCA, United Way, VOCA
funds and private donations

Contact Name:

Jeanne Fuhrman

Phone: 608-752-5445

Fax: 608-755-4743

RUSK

TIME-OUT SHELTER

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basis domestic violence and sexual assault training.

Program Type:

Victim Services, Domestic Violence

Courts Served: Family, Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Price, Washburn, Barron and Sawyer Counties and La Lac Courte Oreilles Reservation)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

SAUK

HOPE HOUSE

Sauk County Task Force on Domestic Abuse, Inc.
P. O. Box 432
Baraboo, WI 53913

Volunteers assist individuals in obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearings with victims.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 3

Sources for Volunteers:

Community outreach and word-of-mouth

Budget: No separate budget

Funding Sources:

HUD, state domestic abuse grant, VAWA grant, CDC grant, United Way, FEMA, county budget and private donations

Contact Name:

Joan Fordham,
Executive Director

Phone: 608-356-9123

Fax: 608-356-9863

SAWYER

CENTER AGAINST SEXUAL AND DOMESTIC ABUSE

2231 Catlin Ave.
Superior, WI 54880

Volunteers attend court proceedings with victims and monitor court proceedings in sexual assault and domestic abuse cases. Volunteer training offered three times per year.

Program Type:

Domestic Violence, Court Ombudsman

Courts Served: Family, Criminal

Volunteers: 20

Sources for Volunteers:

Superior and Douglas County RSVP, newspaper advertising and word-of-mouth

Budget: No separate budget

Funding Sources:

VOCA funds, SAVS grant, county and local government and private donations

Contact Name:

Cindy O'Brien,
Volunteer Coordinator

Phone: 715-392-3136

Fax: 715-392-8463

SAWYER**TIME-OUT SHELTER**

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basis domestic violence and sexual assault training.

Program Type:

Victim Services

Courts Served: Family,
Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Price, Washburn, Barron and Rusk Counties and La Lac Courte Oreilles Reservation)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

SHAWANO**COUNTY JAIL DOMESTIC
VIOLENCE EDUCATION
PROGRAM FOR WOMEN**

F. A.C.E.S., Inc.
P.O. Box 665
Shawano, WI 54166

Program currently inactive.

Volunteer presents weekly program for women in the county jail on a variety of topics such as domestic violence, self-esteem, women's health, goal setting.

Program Type:

Jail Services, Domestic Violence

Courts Served: Criminal

Volunteers: 0

Sources for Volunteers:

Word-of-mouth, volunteer drives and cable television advertising

Budget: No separate budget

Funding Sources:

United Way, Shawano County, state grant and private donations

Contact Name:

Judy Pankow

Phone: 715-524-6760

Fax: 715-526-7205

SHEBOYGAN**DOMESTIC ABUSE COURT
WATCH PROGRAM**

Safe Harbor Domestic Violence Shelter
P. O. Box 582
Sheboygan, WI 53082

Volunteers observe court attitudes and demeanor toward domestic abuse victims and related issues.

Program Type:

Court Ombudsman

Courts Served: Family,
Criminal

Volunteers: 5

Sources for Volunteers:

Word-of-mouth and current Safe Harbor volunteers

Budget: \$0

Funding Sources:

N/A

Contact Name:

Kathy Tarpey

Phone: 920-452-7640

Fax: None

SHEBOYGAN**TEEN COURT**

Lutheran Social Services
1337 N. Taylor Drive
Sheboygan, WI 53081

Youth volunteers serve as jury members, bailiffs, clerks and attorneys. A jury of peers recommends sentencing to first-time offenders ages 12-16 who commit misdemeanor crimes. Adult volunteers help facilitate and monitor the process.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 65

Sources for Volunteers:

Youth and adult community members

Budget: \$29,000

Funding Sources:

OJA (contracted to Lutheran Social Services)

Contact Name:

Jeanne Jentsch,
Program Coordinator

Phone: 920-458-4161

Fax: 920-458-5670

SHEBOYGAN**VOLUNTEER GUARDIAN PROGRAM**

Sheboygan County Health & Human Services Dept.
Division of Community Programs
1011 N. 8th St.
Sheboygan, WI 53081

Volunteers serve as guardians for individuals found incompetent by the probate court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 15

Sources for Volunteers:

Word-of-mouth and advertising

Budget: No separate budget

Funding Sources:

Program started with state grant, now program is part of Sheboygan County Health and Human Services Department budget

Contact Name:

Christine Hinrichs,
Protective Service Specialist

Phone: 920-459-3172

Fax: 920-459-4353

ST. CROIX**SMALL CLAIMS MEDIATION SERVICE**

Clerk of Courts Office
St. Croix County Courthouse
Government Center
1101 Carmichael Road
Hudson, WI 54016

Volunteers, trained by judges, act as mediators in small claims actions.

Program Type:

Alternative Dispute Resolution

Courts Served: Small Claims

Volunteers: 7

Sources for Volunteers:

Retired citizens and word-of-mouth

Budget: \$0

Funding Sources:

N/A

Contact Name:

Mary Souter

Phone: 715-386-4636

Fax: 715-381-4396

TAYLOR

LEGAL ADVOCATE PROGRAM

Stepping Stones Shelter, Inc.

P. O. Box 224

Medford, WI 54451

Volunteers assist individuals in obtaining TRO/Injunctions in domestic abuse cases, and provide information and referral services.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 11

Sources for Volunteers:
Word-of-mouth and newsletters

Budget: No separate budget

Funding Sources:

Domestic Violence Assessment,
state and federal grants, DHFS
and United Way

Contact Name:

Alison Holden,
Shelter Coordinator

Phone: 715-748-3795

Fax: 715-748-2398

TREMPEALEAU

COURT MEDIATION SERVICE

Trempealeau County

Courthouse

P. O. Box 67

Whitehall, WI 54773

Volunteers mediate all contested small claims actions.

Program Type:

Alternative Dispute Resolution

Courts Served: Small Claims

Volunteers: 8

Sources for Volunteers:

AARP, Retired Teachers
Association, Towns Association,
Lions Club, Optimist Club and
local municipalities

Budget: \$4,200

Funding Sources:

Trempealeau County

Contact Name:

Barbara Nimmer, Director

Phone: 715-538-2311, ext.
322

Fax: 715-538-4400

TREMPEALEAU

**JUVENILE VICTIM/OFFENDER
MEDIATION**

Trempealeau County

Courthouse

P.O. Box 67

Whitehall, WI 54773

Trained volunteers meet with juvenile offenders and victims to mediate.

Program Type:

Alternative Dispute Resolution,
Victim Services

Courts Served: Juvenile

Volunteers: 6

Sources for Volunteers:

AARP, Retired Teachers
Association, Towns Association,
Lions Club, Optimist Club and
local municipalities

Budget: \$8,500

Funding Sources:

State grant and in-kind county

Contact Name:

Barbara Nimmer, Director

Phone: 715-538-2311, ext.
322

Fax: 715-538-4400

TREMPEALEAU

NEW HORIZONS

Trempealeau County
Courthouse
P. O. Box 67
Whitehall, WI 54773

Volunteers assist individuals in obtaining TRO/Injunctions and provide support at court hearings.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 5

Sources for Volunteers:

Word-of-mouth, former clients,
television program and churches

Budget: No separate budget

Funding Sources:

State grant

Contact Name:

Sandra Thompson, Coordinator

Phone: 715-538-2311, ext.
307

Fax: 715-538-4210

TREMPEALEAU

TEEN COURT

Trempealeau County
Courthouse
P.O. Box 67
Whitehall, WI 54773

Students from seven school districts comprise judging panels of four. They question/listen to a juvenile offender who has pled guilty to a non-violent misdemeanor and recommend sentencing (usually community service hours). Adult volunteers supervise and help with community service placement.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 35

Sources for Volunteers:

Youth and adults in the
community

Budget: \$1,000

Funding Sources:

Trempealeau County Alliance
for Youth

Contact Name:

Judge John Damon

Phone: 715-538-2311

Fax: 715-538-4400

VILAS

TEEN COURT

Vilas County Courthouse
330 N. Main St.
Eagle River, WI 54521

In the planning stages.

Volunteers serve on a committee that is developing a model of Teen Court that best suits their community.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 12

Sources for Volunteers:

Community members, teachers
and county employees

Budget: \$0

Funding Sources:

N/A

Contact Name:

Judge James Mohr

Phone: 715-479-3638

Fax: 715-479-3740

WALWORTH**ADMINISTRATIVE REVIEW
BOARD PANEL**

Walworth County DHS
P. O. Box 1005
Elkhorn, WI 53121

Volunteers participate in panels which review out-of-home placements for children in CHIPS, JIPS and delinquency cases as required by Sec. 48.38(5) and 938.38(5), Wis. Stats.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 8

Sources for Volunteers:

Local service groups such as Lions Club, Rotary and Kiwanis, churches, personal recruitment in school systems, foster parents and other affiliated fields

Budget: \$500-1,000

Funding Sources:

Walworth County

Contact Name:

Susan Hubbell,
Alternative Care Supervisor

Phone: 414-741-3340

Fax: 414-741-3217

WALWORTH**JUVENILE COURT ADVISORY
BOARD**

Walworth County Children's
Advisory Board
W5122 County Road A
Elkhorn, WI 53121

Volunteers provide community perspective on juvenile court issues relating to child abuse and neglect.

Program Type:

Juvenile Services

Courts Served: Juvenile,
Criminal

Volunteers: 30

Sources for Volunteers:

Advertising, social service agencies, personal contacts and retired professional groups

Budget: \$0

Funding Sources:

N/A

Contact Name:

Philip A. I Koss,
District Attorney

Phone: 414-741-4320

Fax: 414-741-4210

WALWORTH**VOLUNTEER GUARDIANSHIP
PROGRAM**

Walworth County DHS
P.O. Box 1005
Elkhorn, WI 53121

Volunteers make financial and medical decisions for adults who are no longer able to. Clients (wards) are those determined to be demented, mentally ill, developmentally disabled or have other mental incapacities.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 140

Sources for Volunteers:

Advertising, word-of-mouth, senior centers, RSVP, family members of clients, retired staff and churches

Budget: No separate budget

Funding Sources:

Walworth County

Contact Name:

Cheryl Gasch and Mary Bohn,
Social Workers

Phone: 414-741-3200 or 800-365-1587

Fax: 414-741-3217

WALWORTH**VOLUNTEER JUDICIAL
STUDENT INTERNS**

Walworth County Circuit Court
Courthouse Square
P. O. Box 1001
Elkhorn, WI 53121

Student volunteers from UW-Whitewater and Gateway Technical College assist judges with legal research and special projects.

Program Type:

Judicial Interns

Courts Served: Circuit,
Appellate

Volunteers: 3

Sources for Volunteers:

Law school, UW-Whitewater and Gateway Technical College students and RSVP

Budget: No separate budget

Funding Sources:

Walworth County Circuit Court

Contact Name:

Judge James Carlson

Phone: 414-741-4205

Fax: 414-741-4379

WALWORTH**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
230 W. Wells St., Rm. 800
Milwaukee, WI 53203

Volunteer attorneys accept referrals of eligible cases pro bono from Legal Action of Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Probate, Family

Volunteers: 43

Sources for Volunteers:

Local bar association, word-of-mouth and direct mail

Budget: Percentage of Legal Action budget

Funding Sources:

Legal Services Corporation, State Bar, local bar association, IOLTA and private donations

Contact Name:

Don Tolbert, Project Paralegal

Phone: 414-278-7722, ext.

3067; toll free 888-278-0633

Fax: 414-278-7126

WASHBURN**TIME-OUT SHELTER**

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basis domestic violence and sexual assault training.

Program Type:

Victim Services

Courts Served: Family,
Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Price, Rusk, Barron and Sawyer Counties and La Lac Courte Oreilles Reservation)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

WASHINGTON
FRIENDS OF ABUSED
FAMILIES, INC.

P. O. Box 117
West Bend, WI 53095

A representative from Friends attends almost all domestic violence charging conferences as an advocate for the victim. The volunteer explains the legal proceedings to the victim. Additionally, the volunteer ascertains the victim's intentions and explains legal options. Friends' representatives will assist with drafting and filing a restraining order. Friends provides staff or legal volunteers to serve as service representatives at injunction hearings if requested by the petitioner.

Program Type:

Domestic Violence

Courts Served: Family,
Criminal

Volunteers: 7

Sources for Volunteers:

Volunteer Center of Washington County, radio, television and newspaper advertising

Budget: \$58,000 (agency budget)

Funding Sources:

DHFS, United Way, HUD, emergency shelter funds, VOCA funds, OJA, VAWA grant and private donations

Contact Name:

Kim Lechner,
Legal Services Coordinator

Phone: 414-334-5598

Fax: 414-334-7725

WASHINGTON
GUARDIANSHIP SERVICES
PROGRAM

Comprehensive Community Services Agency
333 E. Washington St.,
Suite 2100
West Bend, WI 53095

Volunteers serve as guardians for individuals found incompetent by the probate court. Program also offers guardian training.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 37

Sources for Volunteers:

Technical college students, churches, word-of-mouth and service groups

Budget: \$19,500

Funding Sources:

Washington County

Contact Name:

Meg More,
Community Services Specialist

Phone: 414-335-4583

Fax: 414-335-6827

WASHINGTON
PROJECT PAYBACK-
RESTITUTION, COMMUNITY
SERVICE AND MEDIATION

NOVA Services, Inc.
702 Elm St.
West Bend, WI 53095

Trained volunteers meet individually with victim and offender and then facilitate face-to-face mediation. Volunteers submit a report to the coordinator who tracks the case.

Program Type:

Alternative Dispute Resolution,
Victim Services

Courts Served: Juvenile

Volunteers: 6

Sources for Volunteers:

College students and community members

Budget: \$12,000

Funding Sources:

United Way

Contact Name:

Carla Paulsrud, Coordinator

Phone: 414-338-7910

Fax: 414-338-3724

WASHINGTON

**WASHINGTON COUNTY
VICTIM/WITNESS PROGRAM**

432 E. Washington
West Bend, WI 53095

Volunteer assists domestic abuse victims at charging conferences, provides court procedure information and prepares victims for court proceedings and testimony.

Program Type:

Victim Services

Courts Served: Criminal

Volunteers: 0

Sources for Volunteers:

Personal recruitment and Friends of Abused Families

Budget: No separate budget

Funding Sources:

Washington County and state grants

Contact Name:

Sally Washick,
Victim/Witness Coordinator

Phone: 414-335-4475

Fax: 414-335-4739

WAUKESHA

**CHILDREN'S ACTIVITY
PROGRAM**

Wisconsin Correctional Service
414 W. Moreland Blvd.,
Suite 200
Waukesha, WI 53188

Volunteers work with juveniles at the Juvenile Detention Center. Volunteers plan activities (one to three times per month) with juveniles in secure or shelter. They also take appropriate juveniles off-site for activities, such as sporting events.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 40

Sources for Volunteers:

Community members and college students

Budget: \$30,000

Funding Sources:

Waukesha County

Contact Name:

Holly Patzer, Director

Phone: 414-544-5431

Fax: 414-544-9456

WAUKESHA

**HEALTHY FAMILIES: BRIDGES
PROGRAM**

Healthy Families of Waukesha County
507 Arcadian Ave.
Waukesha, WI 53186

In an effort to prevent child abuse and neglect, volunteers meet with overburdened families soon after a child's birth. Volunteers discuss the parents' strengths, weaknesses and goals, and help the parents link to community resources. Volunteers follow up with a 6-month and 1-year phone call.

Program Type:

Family Services

Courts Served: Family

Volunteers: 10

Sources for Volunteers:

Community members

Budget: No separate budget

Funding Sources:

United Way, Waukesha County Department of Health and Human Services, CDBG, Children's Trust Fund, Family Planning-Family Support, Milwaukee Foundation and Child Abuse Prevention grant

Contact Name:

Barb Holtz, Program Manager

Phone: 414-549-5987

Fax: 414-544-5393

WAUKESHA

**MEDIATION CENTER OF
WAUKESHA COUNTY**

414 W. Moreland Blvd.,
Suite 204
Waukesha, WI 53188

Volunteers assist in the mediation of small claims, large claims (civil), consumer/merchant disputes, juvenile/adult restitution, victim/offender meetings, neighborhood disputes, landlord/tenant issues and family issues, not including divorce.

Program Type:

Alternative Dispute Resolution,
Victim Services

Courts Served: Civil,
Criminal, Juvenile

Volunteers: 15

Sources for Volunteers:

Community members and social services

Budget: \$80,000

Funding Sources:

United Way of Waukesha,
Waukesha County, training fees
and service fees

Contact Name:

Dennis Nourse and Holly Patzer

Phone: 414-544-1647

Fax: 414-544-9456

WAUKESHA

**VOLUNTEER GUARDIAN AND
TRUSTEE PROGRAM**

Waukesha County Circuit Court
515 W. Moreland Blvd.
Waukesha, WI 53188

Volunteers from RSVP are trained to serve as guardians and trustees in appropriate cases. Volunteers receive a \$100 stipend per case from the county.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 40

Sources for Volunteers:

RSVP

Budget: \$4000 for start-up
year, \$2000 annually

Funding Sources:

Waukesha County

Contact Name:

Sally M. Lunde,
Register in Probate

Phone: 414-548-7472

Fax: 414-548-7546

WAUKESHA

**VOLUNTEER GUARDIANSHIP
MONITORING PROGRAM**

Waukesha County Circuit Court
515 W. Moreland Blvd.
Waukesha, WI 53188

Volunteers monitor existing guardianships, visit wards and audit annual accounts.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 15

Sources for Volunteers:

Newspaper articles and
courthouse publicity

Budget: \$1,000

Funding Sources:

Waukesha County

Contact Name:

Sally Lunde,
Register in Probate

Phone: 414-548-7472

Fax: 414-896-8397

WAUKESHA

**VOLUNTEER LAWYER
PROJECT**

Legal Action of Wisconsin, Inc.
230 W. Wells St., Room 800
Milwaukee, WI 53203

Volunteer attorneys accept
referrals of eligible cases pro
bono from Legal Action of
Wisconsin, Inc.

Program Type:

Legal Services

Courts Served: Civil,
Juvenile, Probate, Family

Volunteers: 125

Sources for Volunteers:

Local bar association, word-of-
mouth and direct mail

Budget: Percentage of Legal
Action budget

Funding Sources:

Legal Services Corporation,
State Bar, local bar association,
IOLTA and private donations

Contact Name:

Don Tolbert, Project Paralegal
Phone: 414-278-7722, ext.
3067; toll free 888-278-0633
Fax: 414-278-7126

WAUKESHA

**WAUKESHA COUNTY VICTIM
IMPACT PANEL**

Waukesha County Courts
Criminal Division
515 W. Moreland Blvd.
P.O. Box 1627
Waukesha, WI 53188-1627

Volunteer survivors meet as a
panel with all third-offense OWI
offenders to give offenders a
personal view of the impact
impaired driving has had on the
volunteer.

Program Type:

Probation/Parole Services,
Victim Services

Courts Served: Criminal

Volunteers: 15

Sources for Volunteers:

MADD, RSVP, Waukesha
Council on Alcohol and Other
Drug Abuse, law enforcement
officials, steering committee
members and convicted drunk
drivers

Budget: \$0

Funding Sources:
N/A

Contact Name:

Judge Marianne Becker
Phone: 414-548-7508
Fax: 414-548-7546

WAUPACA

**VOLUNTEER GUARDIAN
PROGRAM**

Waupaca County DHS
811 Harding St.
Waupaca, WI 54981

Volunteers serve as guardians
for individuals found
incompetent by the probate
court.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 20

Sources for Volunteers:

Word-of-mouth, general
recruitment and personal
referrals

Budget: No separate budget

Funding Sources:

Waupaca County and State
Bureau of Aging grant

Contact Name:

Pat Enright, Community Care
Division Coordinator
Phone: 715-258-6274
Fax: 715-258-6409

WAUSHARA**REGIONAL DOMESTIC ABUSE SERVICES**

P.O. Box 99
Neenah, WI 54957

Volunteers assist individuals in preparing and obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearing with victims.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 4

Sources for Volunteers:

Intra-agency volunteers, agency board members and UW-Oshkosh students

Budget: No separate budget

Funding Sources:

State shelter grant, United Way, Winnebago, Green Lake and Waushara Counties, private donations, endowment and client fees (perpetrators only)

Contact Name:

Eileen Connolly-Keesler,
Director

Phone: 920-729-5727

Fax: 920-726-0690

WAUSHARA**VOLUNTEER GUARDIANSHIP SERVICES PROGRAM**

Waushara County Dept. of Community Programs
P. O. Box 898
Wautoma, WI 54982

Volunteers are appointed through probate court and serve wards who have no family or friends to represent their best interests. Volunteers are provided with training and on-going support.

Program Type:

Guardian Services

Courts Served: Probate

Volunteers: 30

Sources for Volunteers:

Word-of-mouth, current volunteer referrals, brochures and community outreach

Budget: No separate budget

Funding Sources:

Program started with state grant and is sustained through DHFS budget.

Contact Name:

Sally Carpenter, Social Worker

Phone: 920-787-3303

Fax: 920-787-0421

WINNEBAGO**FATHER CARR'S SUPERVISED VISITATION PROGRAM**

Father Carr Wellness Center
1965 Oshkosh Ave.
Oshkosh, WI 54901

Trained volunteers supervise visitation, and monitor neutral, safe and secure site exchange for visitation at Wellness Center.

Program Type:

Family Services

Courts Served: Family, Juvenile

Volunteers: 20

Sources for Volunteers:

Word-of-mouth and personal recruitment

Budget: No separate budget

Funding Sources:

Private donations

Contact Name:

Father Carr

Phone: 920-233-6950

Fax: 920-231-2502

WINNEBAGO

REGIONAL DOMESTIC ABUSE SERVICES

P.O. Box 99
Neenah, WI 54957

Volunteers assist individuals in preparing and obtaining TRO/Injunctions, prepare individuals for court proceedings and testimony and attend court hearing with victims.

Program Type:

Domestic Violence

Courts Served: Family, Criminal

Volunteers: 4

Sources for Volunteers:

Intra-agency volunteers, agency board members and UW-Oshkosh students

Budget: No separate budget

Funding Sources:

State shelter grant, United Way, Winnebago, Green Lake and Waushara Counties, private donations, endowment and client fees (perpetrators only)

Contact Name:

Eileen Connolly-Keesler,
Director

Phone: 920-729-5727

Fax: 920-726-0690

WINNEBAGO

RESPONSIBILITY ADJUSTMENT PROGRAM

Winnebago County Courthouse
415 Jackson Drive
P.O. Box 2808
Oshkosh, WI 54903

Volunteers help judges supervise juveniles on weekend court-ordered community service projects.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 6

Sources for Volunteers:

Word-of-mouth, service groups and county employees

Budget: No separate budget

Funding Sources:

Materials/equipment supplied by beneficiary of project

Contact Name:

Judge Robert A. Hawley

Phone: 920-236-4868

Fax: 920-303-3033

WINNEBAGO

TEEN COURT

Winnebago County Courthouse
415 Jackson Drive
P.O. Box 2808
Oshkosh, WI 54903

Juvenile volunteers serve as jurors, as well as prosecutors, defense lawyers and bailiffs, to decide dispositions for non-violent misdemeanors or ordinance violations committed by juveniles. Offenders also must serve three times as jurors. Adult volunteers mentor offenders and help set up community service programs.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 200

Sources for Volunteers:

Schools and community presentations to service groups

Budget: \$60,000

Funding Sources:

Not provided

Contact Name:

Patti Jorgensen, Coordinator

Phone: 920-236-1120

Fax: 920-424-7780

WINNEBAGO**VOLUNTEERS IN PROBATION**

Winnebago County Courthouse
415 Jackson Drive
P.O. Box 2808
Oshkosh, WI 54903

Volunteers are matched with adult first-time offenders to provide mentoring and guidance in meeting court-ordered obligations.

Program Type:

Probation/Parole Services, Mentor

Courts Served: Criminal

Volunteers: 40

Sources for Volunteers:

Civic and service groups, college students and volunteer recruitment plan

Budget: \$60,000

Funding Sources:

Offender fees, Winnebago County and United Way

Contact Name:

Jean Reeck, Program Coordinator

Phone: 920-236-1119

Fax: None

WINNEBAGO**WINNEBAGO CONFLICT****RESOLUTION CENTER, INC.**

Winnebago County Courthouse
415 Jackson Drive
P.O. Box 2808
Oshkosh, WI 54901

Trained volunteers mediate small and large claims actions as well as victim/offender adult guardianship, property diversion, probate, juvenile and adult criminal restitution and help with special education classes as an alternative to trial.

Program Type:

Alternative Dispute Resolution

Courts Served: Civil

Volunteers: 45

Sources for Volunteers:

Word-of-mouth

Budget: \$60,000

Funding Sources:

Winnebago County, \$21,000 (\$16,500 grant, \$4,500 in-kind)
CDBG, Oshkosh
18,000; CDBG, Neenah
5,000 and mediation training fees

Contact Name:

Kristy Bradish, Executive Director

Phone: 920-236-4711

Fax: 920-236-4799

WOOD**PRISM**

Portage County Jail
1500 Strong's Ave.
Stevens Point, WI 54481

Volunteers operate jail program which includes Jail Advisory Board, worship, literacy and mentor programs, and monitoring jail conditions.

Program Type:

Jail Services

Courts Served: Criminal

Volunteers: 35

Sources for Volunteers:

Retired teachers and grandparents

Budget: \$18,500

Funding Sources:

Portage County Health and Human Services Department, state jail diversion grant and private donations

Contact Name:

Anne Klesmith, Secretary

Phone: 715-341-2050

Fax: None

WOOD

RESTITUTION/COMMUNITY SERVICE

Wisconsin Reparative Justice Office, Inc.
1430 2nd St. North
Wisconsin Rapids, WI 54494

Volunteers supervise at-risk juveniles who are ordered by the court to perform community service. Volunteers serve as mentors while they participate in the community service project with the juveniles. They also ensure that juveniles comply with court orders.

Program Type:

Juvenile Services

Courts Served: Juvenile

Volunteers: 80

Sources for Volunteers:

Community members and word-of-mouth

Budget: No separate budget

Funding Sources:

Youth Aides (state grant administered at county level)

Contact Name:

Dennis Bosanec, President

Phone: 715-424-4790

STATEWIDE

DOMESTIC ABUSE PROGRAM

P. O. Box 67
Lac du Flambeau, WI 54538

The program serves all 11 tribes in the State of Wisconsin.

Volunteers staff crisis line and relay court and other information to clients.

Program Type:

Domestic Violence, Public Information

Courts Served: Family, Criminal, Tribal

Volunteers: 20

Sources for Volunteers:

Newsletters, radio advertising, personal contacts and community presentations

Budget: No separate budget

Funding Sources:

DHFS

Contact Name:

Martha Havican,
Program Director

Phone: 715-588-7660

Fax: 715-588-2313

STATEWIDE

VOLUNTEER SUMMER LAW STUDENT INTERNSHIP PROGRAM

Office of Court Operations
110 E. Main St., Suite 410
Madison, WI 53703

The program provides students who have completed one or two years of law school with practical, hands-on experience working in the judicial system.

Program Type:

Judicial Interns

Courts Served: Circuit, Appellate

Volunteers: 47

Sources for Volunteers:

Law schools nationwide

Budget: No separate budget

Funding Sources:

In-kind costs provided by the Wisconsin Supreme Court and Director of State Courts Office

Contact Name:

Lori Larson

Phone: 608-266-3121

Fax: 608-267-0911

**TRIBAL - LA LAC COURTE
OREILLES RESERVATION
TIME-OUT SHELTER**

Family Abuse Shelter, Inc.
P.O. Box 406
Ladysmith, WI 54848

Volunteers clean and staff the shelter, provide transportation for victims of domestic abuse, answer the crisis line and take children of victims on field trips. All volunteers receive basic domestic violence and sexual assault training.

Program Type:

Victim Services

Courts Served: Family,
Criminal

Volunteers: 22

Sources for Volunteers:

Community members, college students and word-of-mouth

Budget: \$300,000 (share with Price, Washburn, Barron, Rusk and Sawyer Counties)

Funding Sources:

State domestic abuse grant, VOCA funds, VAWA grant, SAVS grant, United Way and county funds

Contact Name:

Kathy Moreau, Coordinator

Phone: 715-532-6976

Fax: 715-532-0972

**TRIBAL - MENOMINEE
RESERVATION**

**TRIBAL YOUTH/ELDER
PROJECT**

Great Lakes Inter-Tribal
Council, Inc.
P. O. Box 9
Lac du Flambeau, WI 54538

Volunteer "Elders" are matched with a court-involved or non-court-involved at-risk tribal youth to help them develop self esteem, respect for elders and others, self-control and delayed gratification skills. This program can be utilized for tribal youth anywhere in the state. Training for elders offered monthly.

Program Type:

Juvenile Services, Mentor

Courts Served: Juvenile

Volunteers: 100

Sources for Volunteers:

Foster grandparent program, Great Lakes Inter-Tribal Council, Inc., local Bureau of Aging directors and tribal volunteer coordinators

Budget: \$346,000

Funding Sources:

National Senior Service Corps grant, state matching grant and local tribal funds

Contact Name:

Elizabeth Martin,

Deputy Director

Phone: 715-588-3324

Fax: 715-588-7900

SUGGESTED SOURCES FOR VOLUNTEERS

Adams	Adams Friendship High School	608-339-3213
	Adams County Aging Unit 150 West State Street P.O. Box 699 Adams, WI 53910	608-339-4251
Ashland	Ashland Bayfield County Bar Assn. Bayfield County D.A.'s Office P. O. Box 487 Washburn, WI 54891	715-373-6111
	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
	Northwest RSVP 522 Chapple Avenue Ashland, WI 54806	715-682-6502
Barron	UW Center--Barron County 1800 College Drive Rice Lake, WI 54868	715-234-8176
Bayfield	Ashland Bayfield County Bar Assn. Bayfield County DA's Office P. O. Box 487 Washburn, WI 54891	715-373-6111
	Northwest RSVP	715-682-6502
	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Brown	The Volunteer Center of Brown County 131 South Madison Street Green Bay, WI 54301	920-435-1101
	RSVP of Brown County	920-435-1101
	Brown County Commission on Aging 300 South Adams Street Green Bay, WI 54301	920-448-4300

COUNTY		
Buffalo	Western Dairyland RSVP	715-985-2391
Chippewa	Senior Citizens Group	715-720-1666
Columbia	Portage Senior Center 575 East Howard Street Portage, WI 53901	608-742-4509
	Pardeeville Senior Center N6253 Packard Drive Pardeeville, WI 53954	608-742-4687
	Lodi Senior Center 616 Fair Street Lodi, WI 53555	608-592-4708
	Columbus Senior Center W1391 Weiner Road Columbus, WI 53925	Contact: Al Holsten, President 920-623-3728
	Cambria-Friesland Senior Citizens 226 Grove Road Randolph, WI 53956	920-326-3462
	Family Resource Center N6510 US Highway 51 and 16 Portage WI 53901	608-742-8482
	Poynette Senior Center W6755 County Road C.S. Poynette, WI 53955	920-992-5491
Crawford	Coulee Region RSVP 811 Monitor Street, #211 La Crosse, WI 54603	608-785-0500
Dane	NAACP--Madison Branch 3 South Pinckney, Suite 50 GL Madison, WI 53703	608-256-1942
	Madison Senior Center 330 West Mifflin Street Madison, WI 53703	608-266-6581
	RSVP 517 N. Segoe Road, Suite 209 Madison, WI 53705	608-238-7787 Fax: 608-238-7931

COUNTY

Dane	The Volunteer Center United Way of Dane County 2059 Atwood Avenue Madison, WI 53704	608-246-4356
	Jewish Social Services of Madison 6434 Enterprise Lane Madison, WI 53719	608-278-1808
Douglas	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
	Superior/Douglas County RSVP	715-394-4425
Eau Claire	Western Dairyland RSVP	715-985-2391
Florence	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Forest	Northeast RSVP	715-369-1919
	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Green Lake	Berlin Kiwanis 108 North Capron Street Berlin, WI 54923	920-361-5403
Iowa	Iowa County Bar Association	608-935-2741
Iron	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
	Northwest RSVP	715-682-6502
Jackson	Western Dairyland RSVP	715-985-2391
Jefferson	Land of Blackhawk United Way Fort Atkinson, WI	920-563-8880
	First Call	920-563-9555
Kenosha	Kenosha Voluntary Action Center RSVP	414-657-4554

COUNTY

Kenosha	Senior Action Council 625--52nd Street Kenosha, WI 53140	
La Crosse	Coulee Region RSVP 811 Monitor Street, #211 La Crosse, WI 54603	608-785-0500
Langlade	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Lincoln	Northeast RSVP	715-369-1919
	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Manitowoc	Kiwanis Golden K Club	Contact: Walter Rozoff, President 920-682-3656
	Manitowoc County RSVP 3330 Custer Street Manitowoc, WI 54220	920-683-4504
Marathon	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
	Greater Wausau Assn of Volunteers (GUAVA) Wausau, WI	715-843-1220
Milwaukee	League of Women Voters 1126 S. 70th Street West Allis, WI 53214	414-475-2100
	AARP 8759 North 72nd Street Milwaukee, WI 53223	414-354-8219
	Sojourner Truth House Milwaukee, WI	414-933-2722
	Volunteer Center of Greater Milwaukee, Inc. 225 East Michigan, Suite 5 Milwaukee, WI 53202	414-273-7887 Fax: 414-273-0637

COUNTY

Milwaukee	Mayfair Interfaith 1529 Wauwatosa Avenue Wauwatosa, WI 53213	414-453-5750
	RSVP Interfaith Older Adult Programs 600 West Virginia Street, Suite 300 Milwaukee, WI 53207	414-291-7500 Fax: 414-291-7510
	Cudahy/St. Francis Interfaith Coalition 3828 East Holmes Avenue Cudahy, WI 53110	414-483-4474
	AFL-CIO Community Service/United Way 225 West Vine Street Milwaukee, WI 53212	414-263-8134
Monroe	Coulee Region RSVP 811 Monitor Street, #211 La Crosse, WI 54603	608-785-0500
Oneida	RSVP P. O. Box 284 Rhineland, WI 54501	715-369-1919
	Northern Area Agency on Aging P.O. Box 1028 Rhineland, WI 54501	715-365-2525
	Commission on Aging 638 Timber Drive Rhineland, WI 54501	
Outagamie	Volunteer Center of East Central Wisconsin, Inc. 820 West College Avenue, #2 Appleton, WI 54914	920-832-9360
Ozaukee	Ozaukee Family Services	414-376-7774
	Volunteer Center of Ozaukee County	414-377-1616
Pierce	Office on Aging P.O. Box 670 Ellsworth, WI 54011	715-273-6780
Portage	RSVP 1519 Water Street Stevens Point, WI 54481	715-346-1401

COUNTY OR REGION

United Way Volunteer Center 1045 Clark Street, Suite 204 Stevens Point, WI 54481	715-341-6740	
	Northern Area Agency on Aging P.O. Box 1028 Rhineland, WI 54501	715-365-2525
Price	Northern Area Agency on Aging P.O. Box 1028 Rhineland, WI 54501	715-365-2525
	Northwest RSVP	715-682-6502
Racine	RSVP of Racine County 1501 Villa Street Racine, WI 53403	414-637-7575
	UW Parkside Volunteer Program	414-595-2011
	Corporate Volunteer Council of Racine RAMAC-300 Fifth Street Racine, WI 53403	414-634-1931
	Volunteer Today 1501 Villa Street Racine, WI 53403	414-632-2315
Rock	RSVP	608-362-9593
	YWCA	608-752-5445
Sauk	Probation and Parole	608-355-3840
	Madison Area Technical College (MATC)--Reedsburg Campus	608-524-4386
	CASA (developing)	608-356-0394
	Mothers Against Drunk Driving (MADD)	608-356-1124

COUNTY

Sauk	Sauk County Commission on Aging	608-355-3289
	Baraboo Youth Center	608-356-0300
	UW-Extension--Baraboo Campus	608-356-8351
Sawyer	Northern Area Agency on Aging	715-365-2525
	P.O. Box 1028	
	Rhineland, WI 54501	
Taylor	Northern Area Agency on Aging	715-365-2525
	P.O. Box 1028	
	Rhineland, WI 54501	
Trempealeau	Western Dairyland RSVP	715-985-2391
Vernon	Coulee Region RSVP	608-785-0500
	811 Monitor Street, #211	
	La Crosse, WI 54603	
Vilas	Northeast RSVP	715-369-1919
	Northern Area Agency on Aging	715-365-2525
	P.O. Box 1028	
Walworth	Rhineland, WI 54501	
	RSVP and Aging Services	414-741-3200
	Walworth County Dept. of Human Services	
	P.O. Box 1005	
	Elkhorn, WI 53121	
	RSVP of Walworth County	414-741-3151
Washburn	Superior/Douglas County RSVP	715-394-4425
Waukesha	Volunteer Center of Waukesha County	414-544-0150
	2220 Silvernail Road	Fax: 414-544-9657
	Pewaukee, WI 53072	
	Mediation Center of Waukesha County	414-544-1647
	Waukesha County Literacy, Inc.	414-547-7323

COUNTY

Waukesha	RSVP of Waukesha County, Inc.	414-544-9559
	Cooperating Congregations of Greater Waukesha	414-549-8726
Winnebago	ADVOCAP/RSVP	920-426-0150/725-9531
Wood	Lowell Senior Center	715-421-1051
	United Way of South Wood County 1120 Lincoln Street Wisconsin Rapids, WI 54494	715-421-1358
	Social Services Volunteer Coordinator P. O. Box 8095 Wisconsin Rapids, WI 54495	715-421-8600
	Wood County Division on Aging	715-421-8900
Tribal	Northern Area Agency on Aging P.O. Box 1028 Rhinelander, WI 54501	715-365-2525
Statewide	AARP 498 Willsher Drive Fond du Lac, WI 54935	
	Wisconsin Association of Volunteers in Adult and Juvenile Justice 621 Black Street Kaukauna, WI 54130	920-766-6024
	Wisconsin Family Ties 16 North Carroll Street, #830 Madison, WI 53703	608-267-6888/800-422-7145
	Wisconsin Coalition Against Sexual Assault (WCASA) 123 E. Main Street Madison, WI 53703	608-257-1516
	Coalition of Wisconsin Aging Groups Elder Law Center 5900 Monona Drive, #400 Madison, WI 53716-3554	608-224-0660 Fax: 608-224-0607

COUNTY

Statewide	Wisconsin Retired Educators Assn. 2564 Branch Street Middleton, WI 53577	608-831-5115
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*Check your
community for the
following possible
sources of
volunteers:*

4H
Churches
Colleges and Universities
Elks Clubs
FFA
Kiwanis Clubs
Lions Clubs
Rotary Clubs
RSVP
Senior Centers
Veterans groups

GETTING STARTED

COMMUNITY MEDIATION CENTER

Prepared by Kristy Bradish, Winnebago Conflict Resolution Center, Inc.

I. Form an Advisory Board composed of people from:

- A. Court System
- B. Local Government
- C. Law Enforcement
- D. Business Community
- E. Schools
- F. Community

II. Organization

- A. Prepare a Mission Statement
- B. Set initial goals and a timeline
- C. Set long range goals and a timeline
- D. Formal organization steps
 - 1. Incorporation
 - 2. Tax exempt status
 - 3. Bylaws
- E. Establish operational policies
 - 1. Job descriptions
 - 2. Interviewing and hiring staff
 - 3. Training mediators and staff

III. Funding

- A. Set a budget
- B. Identify funding sources
 - 1. Grants
 - 2. County and city funding
 - 3. Local foundations
 - 4. Business and association donations
- C. Plan and execute funding strategy

IV. Public Relations

- A. Set goals and make contacts
 - 1. Funding resources
 - 2. Volunteer resources
 - 3. Staff resources
 - 4. Public recognition

V. Program Maintenance

- A. Conduct Board meetings
- B. Hire personnel
- C. Recruit, train and maintain volunteer staff
- D. Review, update and pursue new funding
- E. Set policy as needed
- F. Follow through on long range plan

COMMUNITY SERVICE PROGRAM

Compiled from materials provided by the Barron County Circuit Court Community Service Project, Judge Edward Brunner, Founder, and Bruce Sockness, Coordinator

HOW IT GOT STARTED

Although a sentencing option for over 25 years, the Courts have found community service difficult to manage. It is challenging and cumbersome to recruit and monitor sites.

In October 1991, Barron County Circuit Judge Edward Brunner decided to create a viable formal program for Barron County. Sixty representatives from non-profit agencies and government organizations were invited and attended the initial organizational meeting. Initial staff was provided at no cost to the Court through the Private Industry Council. In March 1992, Judge Brunner and the Community Service Coordinator developed procedures and accepted the first participants. In October 1992, the County Board of Supervisors funded a part-time coordinator's position.

COMPONENTS OF SUCCESS

The program achieved stability and long term continuity due to a personal commitment of the Judges and the Coordinator. Regular contact with job sites, trouble shooting and monitoring each case provided credibility to the program.

The Court was careful to sentence only the most appropriate defendants to the program, helping reduce failures and problems at the work sites.

The dedication and community spirit of the job sites and site supervisors were critical to the program. To maintain the enthusiasm, to show appreciation and make them feel a part of the program, Barron County implemented an appreciation dinner to recognize the contribution of the sites. Program site supervisors have spoken highly of the program.

DEMOGRAPHICS

The project is staffed by one Community Service Coordinator working 20 hours per week with an average case load of 45 to 60 and 50+ work sites.

Since the program began accepting referrals in March 1992, the program has provided over 15,000 hours of community service through November 1996.

Since August 1, 1994, 226 participants have completed the program. In that time, 52 people have been referred back to the Court for non-compliance. Only 10 individuals received alternative jail sentences; the balance returned to complete their community service.

VALUE

At minimum wage, the 15,000+ hours of community service has netted the participating placement sites an equivalent of over \$73,000 of work.

Because the program is used as an alternative to jail and juvenile detention, the county saves \$70 to \$120 a day. A conservative estimate of those savings is over \$35,000 per year.

COMMUNITY IMPACT

The Community Service Project provides an opportunity for rehabilitation. At the same time, the community has an opportunity to observe the debt being repaid. Many offenders learn job skills and have secured employment as a direct result of their participation. Fourteen participants now work for a job site employer.

COURT APPOINTED SPECIAL ADVOCATES (CASA)

Information provided by Marcia Varvil-Weld, Dane County CASA

- I. Conduct Needs Assessment
 - A. The following are indicators to consider to determine need:
 - 1. County Child Protective Service Unit caseloads
 - 2. Number of CHIPS petitions filed and substantiated
 - 3. Length of time children remain in out-of-home placement
 - 4. Number of hours worked reported by G.A.L.s
 - B. Identify and talk with key individuals who work with abuse and neglect cases
 - 1. Juvenile court judge(s)
 - 2. Juvenile court commissioner(s)
 - 3. G.A.L.s
 - 4. Human Service Dept. Child Protective Services Supervisors and Workers
 - 5. Contract agency personnel
 - C. Get a juvenile court judge on board—this is critical
- II. Form 5-7 member Steering Committee to
 - A. Organize Program
 - 1. Look at various CASA models
 - 2. Network with or visit CASAs in your area
 - B. Secure Funding
 - 1. National CASA funding comes from OJJDP
 - a) Planning grants up to \$10,000
 - b) Implementation grants
 - (1) Dane County never received start-up grant, although applied several times
 - (2) Green Bay has been unable to date to receive start-up grant
 - c) Expansion grants
 - (1) Dane County recently received an expansion grant
 - d) State Organization Grants
 - e) For information on the above grants contact
 - (1) Wisconsin Representative for national CASA, Mary Protz (414-257-6750), or
 - (2) National CASA (1-800-628-3233) or e-mail: www.casanet.org
 - 2. Kappa Alpha Theta Women's Sorority Grants — CASA is their designated national philanthropy
 - a) Apply to local chapter for funding (Dane County received funds for start-up)
 - b) Apply to national organization for funding
 - 3. Public funding
 - a) County Human Services budget (Dane County receives county funds)
 - b) United Way
 - 4. Private, professional and community foundation grants
 - 5. Local service and professional groups

- III. Concurrently with II., conduct public relations/marketing campaign in community
 - A. Educate community about CASA program, especially
 - 1. Judges
 - 2. Human Services Department personnel
 - 3. G.A.L.s
 - B. Ask for their input
- IV. Recruiting Volunteers
 - A. National and local news articles about CASA
 - B. Newspaper advertising
 - C. Word-of-mouth
 - D. Kappa Alpha Theta, Junior League and other service groups
 - E. Unsolicited volunteers who know about CASA
- V. Training Volunteers
 - A. Screening volunteers is part of training
 - B. National CASA has training manual which can be adapted to your program
 - 1. Dane County uses national manual
 - C. Basic Training suggestions
 - 1. 26 hours of classroom training presented by
 - a) Judges
 - b) Human Services Workers
 - c) G.A.L.s
 - d) CASA volunteers
 - 2. Half day in court observations
 - D. Continuing Training includes every other monthly in-services with speakers on topics of special interest and case sharing
 - E. Minimum one year commitment required of each volunteer
- VI. Supervising Volunteers
 - A. National CASA requires a paid staff volunteer coordinator with a ratio of 30 volunteers/ 1 staff
 - B. Agency support staff supplement volunteer coordinator
 - C. Due to nature of program and continuing nature of court reporting obligations, program is somewhat self monitoring
 - D. Volunteers have face-to-face evaluation with volunteer coordinator every six months and on-going supervision
- VII. Advice from one who has been there
 - A. Secure broad-based funding
 - B. You can never do too much marketing of your program to the community, especially to the judiciary, and HSD. Be sure they know the program can and will change over time as the program develops
- VIII. Meet with your judge(s) regularly to evaluate program and volunteers

TEEN COURT PROGRAMS

By Tracy M. Godwin.

Reprinted from OJJDP Fact Sheet #45, August 1996, Shay Bilchik, Administrator

The use of alcohol and drugs, drinking and driving, and other risk-taking behaviors are serious issues that face today's young people. Every year, the age at which children must confront negative peer pressure and make crucial decisions gets younger, and the consequences of bad decisions can be significant for them, their victims, and the community. Adolescence is a pivotal stage of human development. Sound guidance and meaningful learning opportunities during this time will help youth become responsible and productive citizens. Therefore, adolescents should be a primary focus of prevention and intervention efforts at Federal, State, and local levels.

The Role of Teen Courts in the Justice System

Teen courts, also called peer and youth courts, represent an alternative approach to the traditional juvenile justice system. Most teen courts require defendants to plead guilty prior to participation in the program; however, a small number of these courts are structured to determine guilt or innocence. In a teen court, juvenile offenders are held accountable for substance use and other misdemeanor offenses and sentenced by a jury of their peers to community service, counseling, restitution, and/or an apology to the victim.

Teen courts are seen as an effective intervention in many jurisdictions where enforcement of misdemeanor charges is sometimes given low priority because of heavy caseloads and the need to focus on more serious offenders. Teen courts also present communities with opportunities to teach young people valuable life and coping skills and promote positive peer influence for youth who are defendants and for volunteer youth who play a variety of roles in the teen court process. These volunteers serve not only as jurors but also as defense or prosecuting attorneys, court clerks, bailiffs, and even – in some cases – judges. Teen courts mobilize a diverse mix of volunteer youth and adults for active and constructive involvement in addressing problems in their towns and cities.

In the Office of Juvenile Justice and Delinquency Prevention's (OJJDP) *Guide for Implementing the Comprehensive Strategy for Serious, Violent, and Chronic Juvenile Offenders*, teen court is included as a graduated sanction with multiple purposes that jurisdictions can use when youth are charged with misdemeanor offenses. The teen court approach sends a strong message to the community at large – including other youth – that young people do not condone law-breaking behaviors.

As of October 1995, approximately 190 teen court programs were opening in twenty-five states. Nationwide, teen courts share many of the same fundamental principles; however, the manner in which they function in their day-to-day operations can vary significantly from program to program. Developing and implementing teen courts on a local level requires a coordinated and collaborative effort among various sectors of the community, including the justice system, schools, and families. Teen court programs are currently operated by juvenile courts, juvenile probation departments, law enforcement agencies, private nonprofit organizations, and schools.

Development of the Guide

For teen courts to reach their maximum effectiveness, juvenile justice agencies need guidance in developing programs that are philosophically sound and legally defensible. To provide program organizers with baseline information on developing, implementing, and enhancing teen court programs

within their jurisdictions, the American Probation and Parole Association (APPA) has developed *Peer Justice and Youth Empowerment: An Implementation Guide for Teen Court Programs*, a joint publication of the National Highway Traffic Safety Administration (NHTSA) of the U.S. Department of Transportation and OJJDP of the U.S. Department of Justice. Development of the *Guide* was part of APPA's Teen Courts Project, which also involves delivery of training and technical assistance on teen court programs.

APPA found several different program models for teen courts, but the *Guide* does not endorse one particular model. Instead, the publication provides program organizers with a general overview of issues to consider and guides them through the decision-making process for implementing a teen court program tailored to local needs. Content areas of the *Guide* include the following:

- Overview of the teen court concept.
- Descriptions of two teen court models: trial models and peer jury models.
- Stakeholder partnerships.
- Legal issues.
- Program purpose, goals, and objectives.
- Offender population and referral process.
- Sentencing options and victim services.
- Effective case management practices.
- Recruitment, use, and training of volunteers.
- Financial resources.
- Program evaluation – e.g., performance-based measures

A checklist at the end of each chapter summarizes the material covered. Other supplementary materials include sample forms, program brochures, and courtroom protocol; an implementation chart; and a directory of teen court programs across the country.

The purpose of the *Guide* is to encourage more jurisdictions to develop and implement teen courts as an effective vehicle to help youth realize that they are accountable for their actions; to educate them on the impact of their actions, either positive or negative, on others in the community; and to offer a hands-on juvenile justice system experience for both youthful offenders and youth volunteers who participate in the program. In doing so, communities can join in the national commitment to respond proactively to problems associated with adolescent substance use and other misdemeanor offenses.

For Further Information

For a free copy of *Peer Justice and Youth Empowerment: An Implementation Guide for Teen Court Programs*, please call OJJDP's Juvenile Justice Clearinghouse (JJC) at 800-638-8736. The *Guide for Implementing the Comprehensive Strategy for Serious, Violent, and Chronic Juvenile Offenders* is also available from JJC.

Additional information on APPA training and technical assistance related to teen courts is available from Tracy Godwin by fax (606-244-8001) or by mail (Teen Courts Project Manager, APPA, c/o The Council of State Governments, P.O. Box 11910, Lexington, KY 40578-1910).

Tracy M. Godwin is the Project Manager for APPA's Teen Courts Project, sponsored by NHTSA. APPA is an international association of individuals actively involved with probation, parole, and community-based corrections in both the adult and juvenile sectors. The association provides training workshops, symposiums, and training institutes and produces a variety of research documents as resources for its membership.

VICTIM IMPACT PANELS

*Adapted from Victim Impact Panels, A Resource Manual
UW Law School Continuing Education and Outreach, 1995*

A. Community Support

Essential to successful VIP implementation is community awareness and support. The community support in turn provides incentive for elected judges to utilize VIPs as a sentencing tool and to follow up on offenders who do not comply with VIP mandates. Community support of VIPs also:

- 1) helps all members of the community feel as though they have a greater voice in the criminal justice system,
- 2) allows citizens to take action to reduce drunk driving in their community, and
- 3) gives victims the opportunity to tell their stories to offenders with the hope of evoking a lasting and powerful impression of the wrongfulness of impaired driving and the devastating consequences of driving while intoxicated.

Generating community support starts with informing the community about VIPs, specifically, what they are and why they are important. Once people know what VIPs are, most are interested in at least “trying them out” to see if they can have an impact on the impaired driving problem in their community. VIP organizers should contact local newspapers, radio, and television stations to disseminate information to the public. Judges, victims, offenders, and others with VIP experience may speak at local community service meetings regarding their experience with VIPs in their areas. Positive anecdotal evidence from those already involved with VIPs in other communities may ultimately persuade your community to follow suit.

Local MADD or SADD chapters may also be interested in helping get the word out, as well as community service groups, such as the Lions, the Jaycees, and Rotary clubs. County bar associations, medical and mental health professionals, and law enforcement officials are also important sectors of the population who deal with the impaired driving problem, and may be helpful in educating the community. Presentations made to these and other groups may include showing a videotape which powerfully illustrates how widespread the problem of impaired driving is as well as its devastating consequences.

Judicial support is crucial to putting teeth into VIP mandates. Judges are responsible for ordering punitive measures for noncompliance with a court-ordered VIP. Therefore, it is imperative for judges to understand and believe in VIPs for consistent judicial application of noncompliance measures.

B. Establishing a VIP Task Force

Members of the task force selected to set up a VIP in your community should include at least one judge who supports the program. Other potential groups to consider for members might include:

- Court Clerks
- Law enforcement professionals
- AOD treatment professionals
- Health care professionals
- Drunk driving task force
- Prosecutors
- Victim/Witness Advocates
- MADD/SADD members
- Media
- Probation agents
- Traffic safety instructors
- Private attorneys

In the interest of public information, it is suggested that a media representative be involved on the task force. This will provide an opportunity in advance to define the role the media will play in covering VIPs. It may be necessary to limit coverage to reporting only and no cameras. If your task force wants camera coverage, you should obtain permission from the panelists and have them sign a release form.

C. Funding a VIP

Based on the Waukesha County experience, funding requirements for VIPs are minimal. (As of 1995, Waukesha County victim panelists had not asked for expense money. Paper and duplication costs are borne by AODA assessors and the clerk of courts office. Cookies and refreshments are donated on a rotating basis by task force members.)

VIPs do, however, require extra processing by court personnel if defendants are court ordered to attend. Courts will have to notify defendants of the requirement to attend the next VIP, schedule hearings as necessary for noncompliance, and address any other legal issues that may arise as a result of court-ordered VIP attendance. Some courts may not have the capacity to perform these extra administrative duties or may resent having to do more work without receiving more resources to help them complete the work. These are legitimate concerns. Having a judge and other court personnel on your task force can help alleviate their colleagues' concerns and help them come up with creative and appropriate ideas for minimizing any extra administrative measures associated with VIPs.

There also may be extra costs associated with the actual logistics of a panel, such as: speaker recruitment, attendance reporting, community relations, site expenses, refreshments, audio-visual equipment, security personnel, mileage, and a thank-you to panel members. Most of these costs are minimal and can be shared among task force members. It is important to keep reminding your task force that there are many ways to implement a VIP with little or no funding, let alone a permanent, formal funding source.

D. Site Selection

The selected site should be large enough to accommodate comfortably the number of people expected to attend the panel. If the site is large, an adequate sound system may have to be provided. VIPs should also be arranged to ensure strict monitoring of attendance. Organizers should plan for a site that is centrally located as well as reasonably easy to find. Examples of possible VIP settings are public libraries, schools, city council chambers, or courtrooms. Some VIP organizers prefer neutral settings, such as libraries as opposed to courtrooms, for fear the latter may create an adversarial atmosphere and make attendees less receptive to the speakers. On the other hand, some VIP organizers prefer courtrooms, because they remind defendants of the legal significance of their actions.

E. Identifying the Audience

Attendance will either be court ordered or required as a part of the mandatory assessment process. Most panel programs allow defendants to bring a friend or partner, but it is inappropriate to bring small children to a VIP program. Some programs are open to interested non-offenders as well.

As organizers of a VIP, your task force will want to consider which group or groups of offenders will participate. In making this decision, task force members will need to draw on their respective areas of expertise in the field of impaired driving, (e.g., alcohol treatment, law enforcement, judiciary, and victim advocacy) to determine which offenders should participate. Ultimately, the courts or the assessment agencies or both will decide which offenders should be ordered to participate. However, the task force can offer valuable input in this decision-making process of identifying the audience.

While there is no one "right" group of offenders to choose, most treatment experts believe it important to require first-time offenders to attend, to show them at a very early stage the serious consequences of driving while impaired. However, some communities may not be able to accommodate the large number of first-time offenders and may focus on second and subsequent offenders. The Waukesha

County program chose to target third-time offenders. Whatever decision is made, it should take into account the opinions and concerns of the judiciary and/or the assessment agency who will be responsible for ordering and enforcing VIP attendance.

VOLUNTEERS IN PROBATION

*Prepared by Stu Driessen, Outagamie County Volunteers in Offender Services,
and Kathy King, Marathon County Division of Justice Programs*

- I. Identify Need and Key Supportive Players
 - A. Initial request for program to meet needs
 - B. Research program models
 - C. Identify and recruit key supportive players for task force/committee
 - D. Obtain program support from
 - 1. Judges
 - 2. District Attorney
 - 3. Public Defender
 - 4. Law Enforcement
 - 5. Probation and Parole
 - 6. County Criminal Justice Program Managers
 - E. Educate task force/committee members in concepts of “volunteers in probation”
 - F. Research laws to determine program parameters
- II. Survey Local Resources and Possibilities
 - A. Define purpose and possible “fit” for local criminal justice system and community
 - B. Define key resources for program design and funding
 - 1. County Board
 - 2. Foundations
 - 3. Experts
 - 4. Advisors
 - C. Develop strategy for meeting with key resources
 - 1. How
 - 2. Where
 - 3. When
 - D. Establish timelines for project development and implementation
 - E. Build community support
 - 1. Educate community about volunteers in probation
 - 2. Spread the news via
 - a) Newspaper articles
 - b) Public speakers
 - c) Service group presentations
 - d) Collaborative agencies
 - (1) Probation and Parole
 - (2) Public Defender
 - (3) County Criminal Justice Program Managers
- III. Design the Project
 - A. Develop basic philosophy and goals
 - 1. Mission Statement
 - 2. Primary focus of initial program effort and realistic geographic area
 - B. Review organizational models and define what will work best in your community

1. Program structure
 - a. District Attorney, Sheriff, and County correctional agencies
 - b. State correctional agencies
 - c. Private not-for-profit agencies
 - d. Community groups, including service groups
 - e. Religious groups
 - f. General public
 2. Program model
 - a. Sec. 973.11, Wis. Stats. Volunteers in Probation
 - b. Jail volunteers
 - c. Juvenile justice volunteers
 - d. Correctional agency volunteers such as community service volunteers and probation/parole mentors
 - e. Other types of volunteers
- C. Program Decisions
1. Defining the client: Who will we serve? (i.e. adults or juveniles)
 2. When will the program intervene in the criminal justice continuum?
 - a. Diversion or deferred prosecution
 - b. Deferred entry of judgment
 - c. Pre-disposition or informal supervision
 - d. Post-disposition (jail or community correctional agency)
 - e. Alternative to revocation
 3. What cases will the program handle?
 - a. Deferred prosecution juvenile cases
 - b. Juvenile consent decrees
 - c. Formal juvenile supervision
 - d. Juvenile aftercare
 - e. Traffic cases
 - f. Adult misdemeanors
 - g. Adult felonies
 4. Where will our cases come from?
 - a. Juvenile and Criminal Courts
 - b. District Attorneys Office
 - c. Probation and Parole Division
 - d. Juvenile Intake
 - e. Correctional facilities such as County Jail and Juvenile Detention
 - f. County Social Service agency
 - g. Others
- IV. Identify and Secure Funding
- A. What you need in place before you look for funding
 1. Well defined program goals and objectives
 2. Program description
 3. Proposed budget
 4. Program evaluation tools
 - B. Identify local funding sources
 1. Public funding such as County Budget and United Way
 2. Special projects and fund raisers
 3. Religious and service groups

4. Grants from community and private foundations
5. Grants from state and federal agencies, such as NIC
6. Private donations
- C. Pursue identified appropriate resources
 1. Public funding (County budget and United Way)
 - a. Learn the budget process
 - b. Follow the budget calendar
 - c. Submit written proposal with supporting endorsement letters
 - d. Make presentation(s) as requested at Committee and Board meetings
 - e. Key supportive players attend presentations and follow up with personal contact after presentation(s)
 2. Special projects and fund raisers
 - a. Plan fund raiser so as not to compete with established community fund raisers
 - b. Will a local service group conduct/sponsor fund raiser for you?
 3. Religious and service groups
 - a. Request time and talents donations from members individually as well as from the organization
 - b. Learn process for obtaining financial contributions
 4. Community and private foundation grants
 - a. Learn what they fund
 - b. Submit appropriate grant application tailored to what they fund
 - c. Offer to make presentation to grant committee or decision maker(s)
 5. State and federal agency grants
 - a. Learn grant cycle and grant parameters
 - b. Submit appropriate grant application tailored to grant parameters and requirements
 - c. Show broad community support for program through community endorsement letters
 6. Private donations
 - a. Learn when other community agencies conduct their letter appeals so as not to compete with them
 - b. Conduct general as well as special appeals for financial contributions
 - c. Welcome volunteers who offer time and talents contributions
- V. Open for Business
 - A. Create office structure and policies
 - B. Hire paid staff
 - C. Recruit and train volunteers
 1. Classroom training
 - a. Overview of program components and program process
 - b. Presentations, videos, discussions
 - c. Drills, role playing
 - d. Certification standards
 2. Apprenticed or mentored training
 3. Handbook or Manual
 - a. Use prepared resources such as statutes
 - b. Use a manual from another program
 - c. Create manual adapted from another program

4. Case manage several offenders using
 - a. Program Coordinator and
 - b. Volunteer
5. Modify program description as needed
6. Follow up and evaluate using
 - a. Offender feedback
 - b. Volunteer feedback
 - c. Criminal justice system feedback

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21	Eau Claire	Bolton Refuge House Courtwatch
24	Grant	Court Watch
24	Grant	Family Advocates, Inc.
25	Iowa	Court Watch
26	Iowa	Family Advocates

27	Jackson	Court Watch
34	Lafayette	Court Watch
34	Lafayette	Family Advocates
36	Marathon	Women's Community Court Watch Program
38	Milwaukee	Citizens Advisory Council
51	Rock	YWCA Alternatives to Violence Program
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12	Brown	Sexual Assault Center
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25	Green Lake	Regional Domestic Abuse Services
27	Jefferson	People Against Domestic Abuse
29	Juneau	Hope House
30	Kewaunee	Violence Intervention Project
31	La Crosse	Domestic Violence Intervention Project
33	La Crosse	New Horizons Advocacy Program
35	Langlade	A.V.A.I.L., Inc.
35	Lincoln	Haven, Inc.
37	Marquette	Hope House
38	Milwaukee	Domestic Abuse Court Advocacy Program
41	Milwaukee	Task Force on Family Violence
45	Outagamie	Women and Children's Advocate Program
45	Ozaukee	Advocates, Inc.
46	Polk	Volunteer Legal Advocates and Court Watch
50	Richland	Passages
52	Rusk	Time-Out Shelter
52	Sauk	Hope House
52	Sawyer	Center Against Sexual and Domestic Abuse
53	Shawano	County Jail Domestic Violence Education Program for Women
55	Taylor	Legal Advocate Program
56	Trempealeau	New Horizons
59	Washington	Friends of Abused Families, Inc.
63	Waushara	Regional Domestic Abuse Services
64	Winnebago	Regional Domestic Abuse Services
66	Statewide	Domestic Abuse Program

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21	Eau Claire	TRINITEAM Family Focus
22	Eau Claire	TRINITEAM Parent Education Series
28	Jefferson	Real Life: Marriage and Divorce

41	Milwaukee	Real Life: Marriage and Divorce
60	Waukesha	Healthy Families: Bridges Program
63	Winnebago	Father Carr's Supervised Visitation Program

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16	Dane	Guardianship Mediation Project
17	Dane	Volunteer Guardianship Monitoring Program
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37	Marinette	Volunteer Guardian Program
39	Milwaukee	Guardian Advocacy and Instruction Networking Project
39	Milwaukee	Kindcare, Inc.
42	Oconto	Guardianship Program
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49	Racine	Kindcare, Inc.
49	Racine	Volunteer Guardian Program
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57	Walworth	Volunteer Guardianship Program
59	Washington	Guardianship Services Program
61	Waukesha	Volunteer Guardian and Trustee Program
61	Waukesha	Volunteer Guardianship Monitoring Program
62	Waupaca	Volunteer Guardian Program
63	Waushara	Volunteer Guardianship Services Program

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38	Milwaukee	Citizens Advisory Council
45	Outagamie	Volunteers in Offender Services
47	Portage	Juvenile Detention Mentor Program
47	Portage	PRISM
53	Shawano	County Jail Domestic Violence Education Program for Women
65	Wood	PRISM

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9	Bayfield	Teen Court
10	Brown	Teen Court
10	Brown	CASA of Brown County

11	Brown	CHIPS Supervised Visitation Program
12	Brown	Juvenile Court Compliance Monitoring Program
14	Dane	Dane County CASA
15	Dane	Volunteers in Detention and Shelter Home
16	Dane	Permanency Plan Review Panels
17	Dane	Volunteers in Probation
18	Dodge	Responsibility Adjustment Program
19	Door	Volunteer Mentoring Program
20	Douglas	Child Intervention Center Supervised Visitation
23	Fond du Lac	Fond du Lac County CASA
24	Grant	Community Service Program
26	Iowa	Teen Court
32	La Crosse	La Crosse County Bar Association Truancy Program
32	La Crosse	La Crosse County CASA
32	La Crosse	La Crosse County Peer Court
35	Langlade	Community Service Program
37	Marquette	Community Aide Program
39	Milwaukee	Milwaukee Bar Association Divorce/Adoption Project
40	Milwaukee	Milwaukee CASA
43	Outagamie	Juvenile Diversion Program
43	Outagamie	Juvenile Restitution and Community Service
45	Outagamie	Volunteers in Offender Services
46	Polk	Kinship of Polk County
47	Portage	Juvenile Detention Mentor Program
48	Racine	Alternate Care Review Panels
48	Racine	Community Panels
54	Sheboygan	Teen Court
56	Trempealeau	Teen Court
56	Vilas	Teen Court
57	Walworth	Administrative Review Board Panel
57	Walworth	Juvenile Court Advisory Board
60	Waukesha	Children's Activity Program
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28	Jefferson	Volunteer Lawyer Project
30	Kenosha	Volunteer Lawyer Project
31	La Crosse	Families First
39	Milwaukee	Milwaukee Bar Association Divorce/Adoption Project
40	Milwaukee	Pro Se Forms Assistance
41	Milwaukee	State Public Defender Intake Program

42	Milwaukee	Volunteer Lawyer Project
50	Racine	Volunteer Lawyer Project
51	Richland	Richland County Courthouse Resource Center
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45	Outagamie	Volunteers in Offender Services
46	Polk	Kinship of Polk County
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44	Outagamie	Victim Impact Panel of Outagamie County
45	Outagamie	Volunteers in Offender Services
50	Richland	Community Service Project
62	Waukesha	Waukesha County Victim Impact Panel
65	Winnebago	Volunteers in Probation

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12	Brown	Sexual Assault Center
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15	Dane	Family Violence Unit
18	Dodge	Victim/Witness Program
19	Door	Sexual Assault Center
23	Fond du Lac	Victim/Offender Mediation Program
26	Iowa	Crime Victim/Witness
28	Jefferson	Victim/Offender Mediation
29	Kenosha	Victim/Offender Restoration Program
31	La Crosse	Franciscan Skemp Healthcare Mediation Services
33	La Crosse	Small Group Conferencing
35	Langlade	A.V.A.I.L., Inc.
35	Lincoln	Haven, Inc.

36	Manitowoc	Victim/Offender Mediation Program
41	Milwaukee	Task Force on Family Violence
42	Oconto	Sexual Assault Center
44	Outagamie	Sexual Assault Crisis Center
44	Outagamie	Victim Impact Panel of Outagamie County
45	Ozaukee	Advocates, Inc.
46	Pierce	Pierce County Victim/Witness Program
48	Price	Time-Out Shelter
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52	Rusk	Time-Out Shelter
53	Sawyer	Time-Out Shelter
55	Trempealeau	Juvenile Victim/Offender Mediation
58	Washburn	Time-Out Shelter
59	Washington	Project Payback - Restitution, Community Service and Mediation
60	Washington	Washington County Victim/Witness Program
61	Waukesha	Mediation Center of Waukesha County
62	Waukesha	Waukesha County Victim Impact Panel
67	Tribal	Time-Out Shelter

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